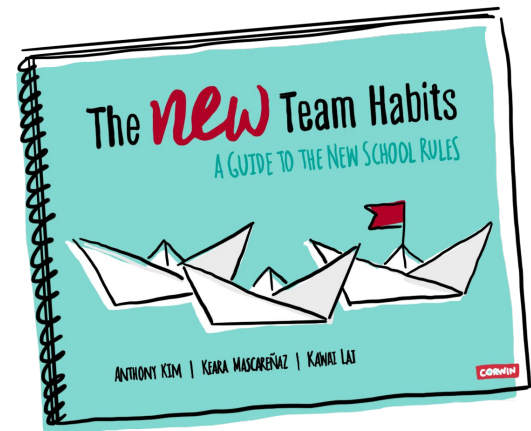


THE **NEW** TEAM HABITS

Responsive Leadership and Team Habits for Return to School

VIRTUAL LEADERSHIP INSTITUTE

SEPTEMBER 14-15, 2020



INTRODUCTION



SHELBY

@SHELBY_McINTSH



KRISTEN

@KRISTEN4E



JUSTIN

@JUSTINETOOMER



NATALIE

@NATALIEWOODSEE



JASON

@JASONRBROUSSARD

THE POWER OF SHARED EXPERIENCES + REFLECTION
I'LL CONNECT THE DOTS AND BRING OPPORTUNITIES FOR DISCUSSION.



@SHELBY_MCINTSH
#NEWTEAMHABITS

THE POWER OF "HOW MIGHT WE?" + ITERATION

I'LL ENCOURAGE CREATIVE THINKING AND IDEAS THAT ARE SAFE ENOUGH TO TRY



@KRISTEN4E

#NEWTEAMHABITS

THE POWER OF CENTERING STUDENTS IN OUR WORK

I'LL REMIND YOU ABOUT WHO WE ARE ULTIMATELY DOING THIS FOR.



@JUSTINETOOMER

#NEWTEAMHABITS

THE POWER OF INSPIRING CREATIVITY.

I'LL BRING NEW IDEAS AND CREATE THE SPACE FOR YOUR AWESOME IDEAS.



@NATALIEWOODSEE

#NEWTEAMHABITS

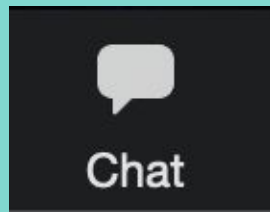
THE POWER OF CONNECTION + CELEBRATION

I'LL LISTEN, BE A THOUGHT PARTNER, AND CHEER YOU ON.



@JASONRBROUSSARD

#NEWTEAMHABITS



Put it in the
CHAT!

NAME

ROLE + DISTRICT

I BELIEVE IN THE POWER OF _____

OBJECTIVES + AGENDA

1

Learn how to make a plan to **shift your team habits** in learning, meetings, and projects and build a network of NTH Leaders and scale responsive leadership across your district

2

Understand the difference between habits and goals, the 5-step framework for building team habits and how your team can **work together to drive sustainable change**

3

Identify how to leverage these best practices in collaboration to **build team culture** in a virtual (or hybrid) context

4

Discuss how responsive teams can **use data for ongoing continuous improvement**

The *new* Team Habits

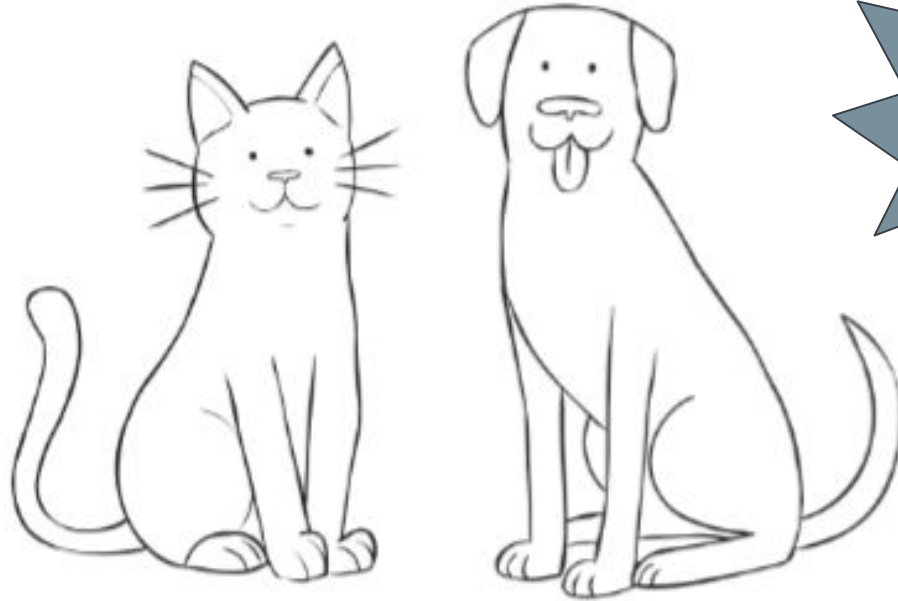
Responsive Leadership and Team Habits for Return to School

VIRTUAL LEADERSHIP INSTITUTE / SEPTEMBER 14-15, 2020

DAY 1: SEPTEMBER 14

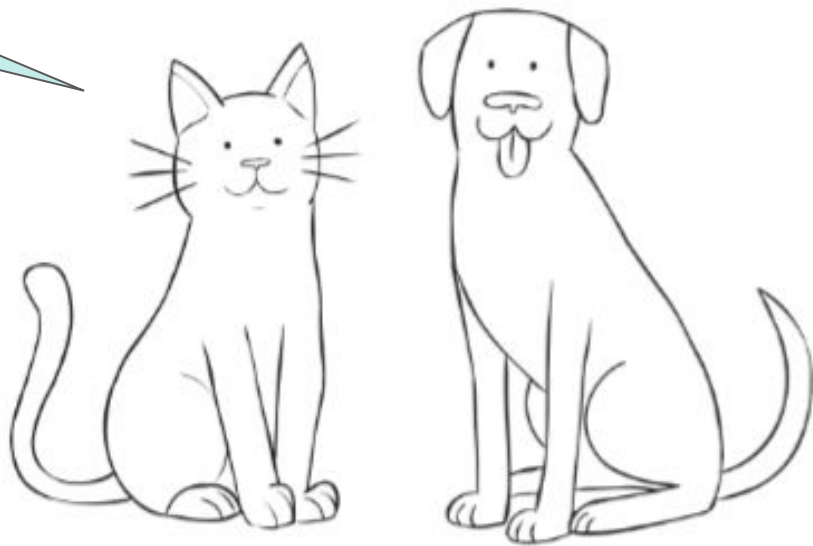
9:00-9:15	OPENING OBJECTIVES + AGENDA + SLIDES CONNECTION BEFORE CONTENT
9:15-10:00	INTRO TO "SEPAD" HABITS VS GOALS
10:00-10:20	MEETING HABIT • CHECK IN QUESTIONS
10:20-11:00	LEADERSHIP CONNECTION: WHY THIS MATTERS NOW • BREAKOUT 1: PSYCHOLOGICAL SAFETY + TEAMS • BREAKOUT 2: TRAUMA-INFORMED LEADERSHIP
11:00-1:00	BREAK - ENJOY LUNCH AND DO WHAT YOU NEED!
1:00-1:10	CONNECTION BEFORE CONTENT
1:10-2:00	LEARNING HABIT
2:00-2:45	LEADERSHIP CONNECTION: TEAM RETROSPECTIVES • BREAKOUT 1: REFLECT ON MISTAKES • BREAKOUT 2: REFLECT ON RETURN
2:45-3:00	CLOSING + FEEDBACK: ROSE, BUD THORN

CONNECTION BEFORE CONTENT: ARE YOU MORE LIKE...



**You'll need paper
+ a pen**

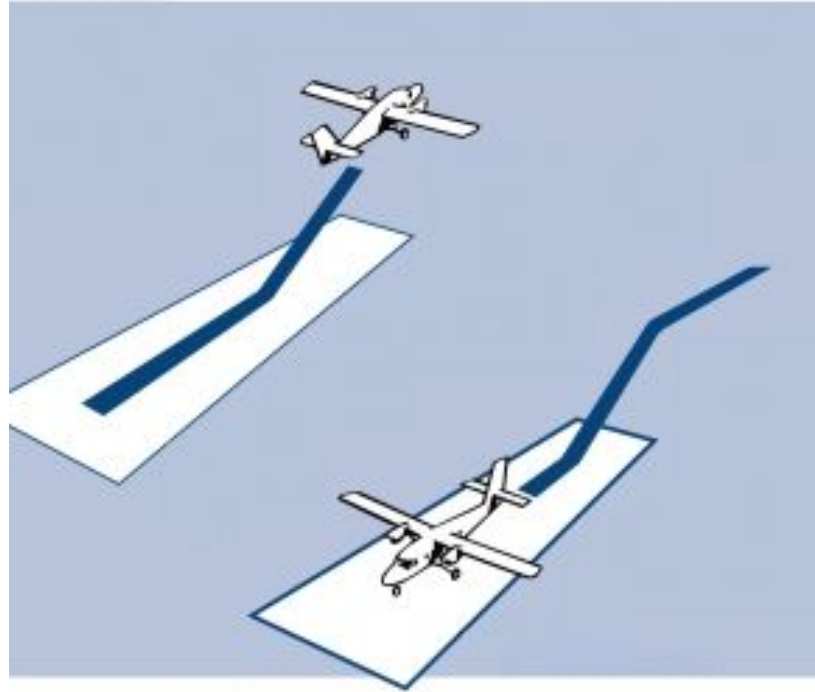
In the chat:
Are you a cat
or dog?



In the chat:
Are you a
door or
window?



In the chat:
Are you
takeoff or
landing?



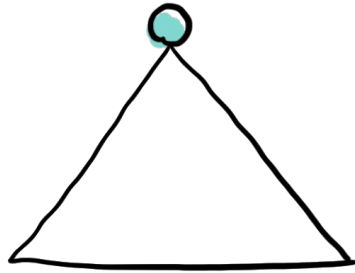


*DRAW your
response- you
have 30
seconds!*

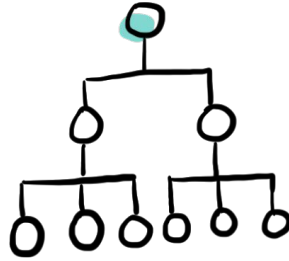
TEXT OR PHONE CALL

HOW WE SHOW UP AS INDIVIDUALS
IMPACTS OUR COLLECTIVE CULTURE +
LEARNING

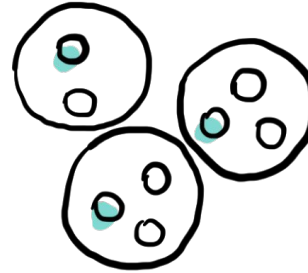
ORG DESIGN REFLECTS YOUR CULTURE



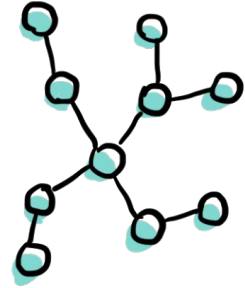
monarchical



hierarchical



functional



responsive

IF WE WANT TO CHANGE CULTURE WE START WITH TEAMS

IF WE WANT TO CHANGE TEAMS WE START WITH HABITS

WE'LL USE TEAM HABITS TO...

- 1 CREATE CONSISTENT PRACTICES ACROSS GROUPS FOR FASTER LEARNING + SHARING
- 2 INCLUDE THE RIGHT VOICES IN THE CHANGE VS RELYING ON A SINGLE PERSON
- 3 RECOGNIZE, CELEBRATE, & AMPLIFY SUCCESSFUL TEAM PRACTICES & STRUCTURES

HABITS VS GOALS

DESIRE

I want to do a triathlon.

I want to be more present during the work day.

I want to be a dj.

GOAL

Finish the South Beach Tri - April '19.

Get 7-8 hours of sleep each night.

Secure the Friday night slot.

HABIT

Commit to 45 minutes of swim practice 3x/week.

Commit to no technology 45 mins before bed.

Commit to 3 months of Wednesday nights 10pm-2am.

WHY HABITS?

HABITS HELP US:

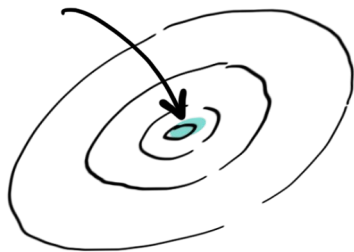
- OVERTHROW OUR GOALS.
- BREAK DOWN GOALS INTO BITE-SIZED ACTIONS.
- CHANGE OUR IDENTITIES ONCE ESTABLISHED.
- IMPROVE OVER TIME (AGGREGATION OF MARGINAL GAINS).

WHY HABITS?

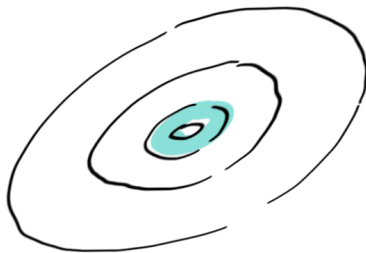
IN THE CHAT:

WHAT DO YOU NOTICE ABOUT HOW HABITS ARE
DIFFERENT THAN SETTING GOALS?

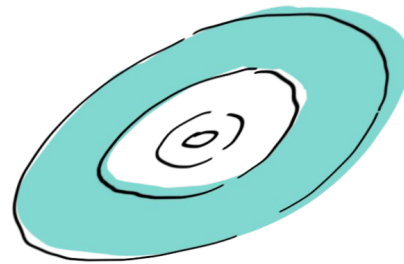
SMALL HABITS CONNECT TO A LARGER PURPOSE



SMALL HABIT

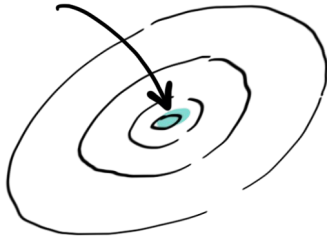


TINY RIPPLE EFFECT



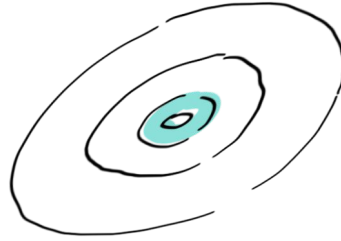
BIG RIPPLE EFFECT

SMALL HABITS CONNECT TO A LARGER PURPOSE



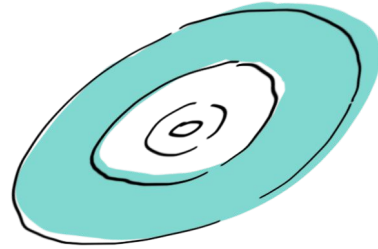
HABIT

45 MINS OF
SWIM PRACTICE
3X/WEEK



TINY RIPPLE

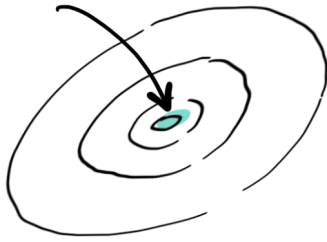
TO ACTUALLY
LEARN HOW TO
SWIM



BIG RIPPLE

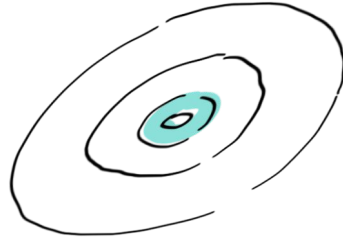
SO THAT I CAN COMPLETE
THE SOUTH BEACH TRI

SMALL HABITS CONNECT TO A LARGER PURPOSE



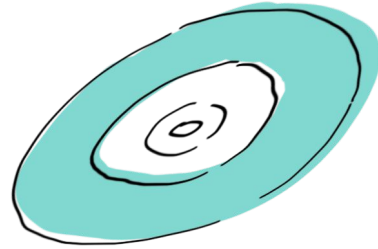
HABIT

NO TECHNOLOGY
45 MINS BEFORE
BED



TINY RIPPLE

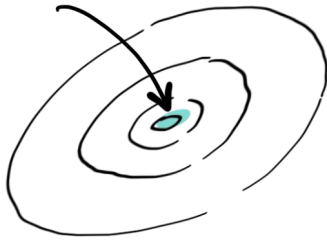
TO WIND DOWN
W/ LESS STIMULI



BIG RIPPLE

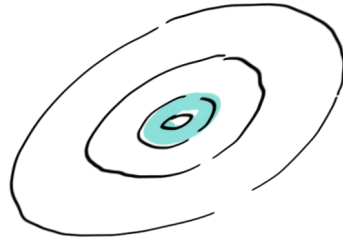
SO I CAN GET 7-8 HOURS OF
SLEEP EACH NIGHT

SMALL HABITS CONNECT TO A LARGER PURPOSE



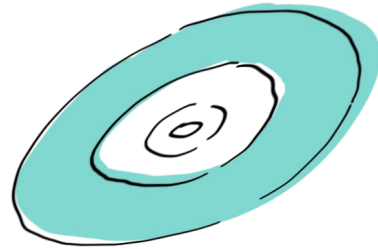
HABIT

DJ WEDNESDAY
NIGHTS
10PM-2AM



TINY RIPPLE

TO DEVELOP AN
IDENTITY AND
FANBASE



BIG RIPPLE

SO THAT I CAN SECURE THE
FRIDAY NIGHT SLOT



MEETING
HABITS



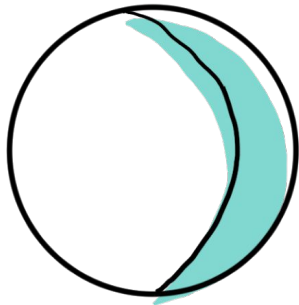
LEARNING
HABITS



PROJECT
HABITS

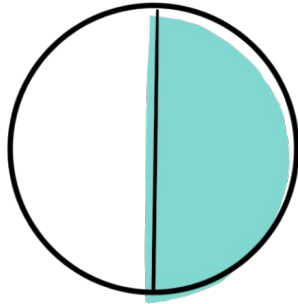


HOW WE'LL LEARN TODAY: THE SEPAD METHOD



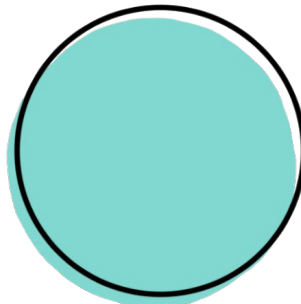
SPARK

INSPIRATION TO
ILLUSTRATE WHY THE
HABIT NEEDS TO CHANGE



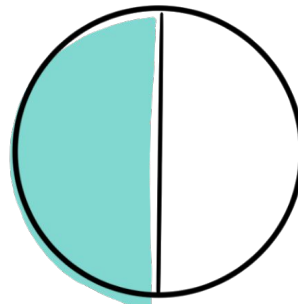
EXPAND

RESOURCE OR TOOL TO
BUILD UNDERSTANDING
OF THE HABIT



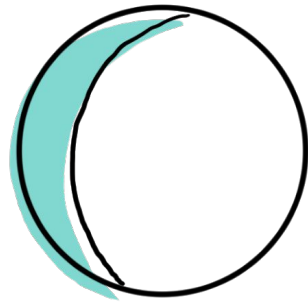
PRACTICE

ACTIVITY TO PRACTICE
THE HABIT IN A SAFE
ENVIRONMENT



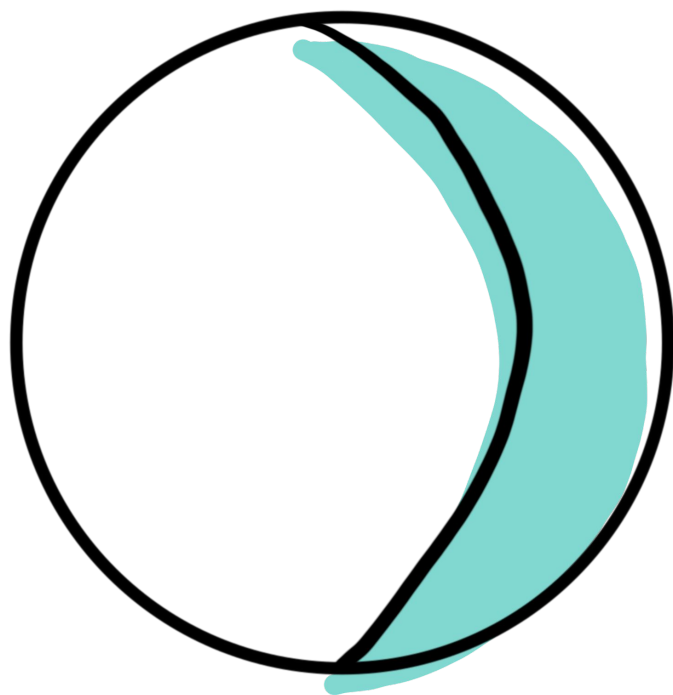
APPLY

PLAN FOR TRYING
THE HABIT IN THE
REAL WORLD



DEBRIEF

REFLECTION ON TRYING
THE HABIT + FUTURE
ITERATIONS



SPARK



WHO RESONATES WITH YOU? *(PUT YOUR ANSWER IN THE CHAT)*

1



3



2



4



5



6



7



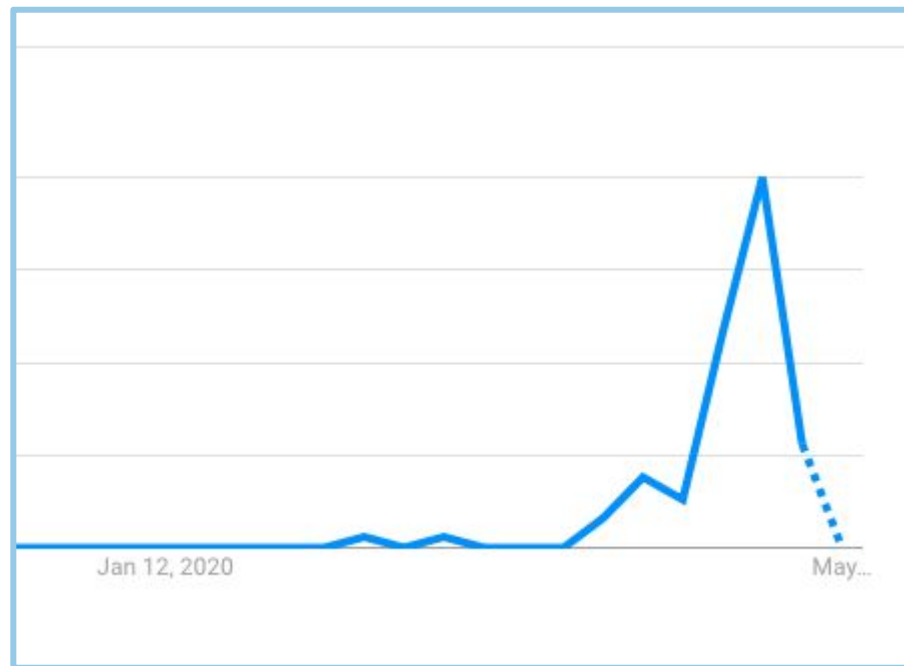
04-15-20 | SECRETS OF THE MOST PRODUCTIVE PEOPLE

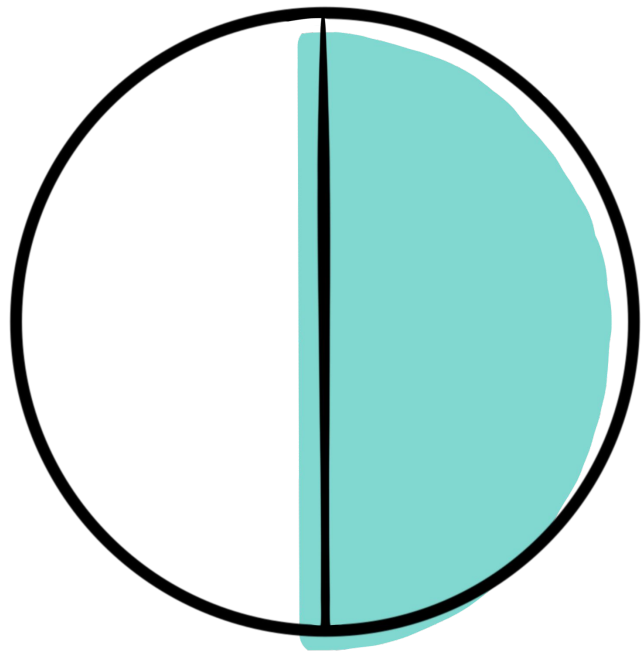
I'll be right back. How to protect your energy during Zoom meetings

With incessant videoconferencing, the opportunity to recharge and rest your eyes between meetings is increasingly important.



Searches for “zoom fatigue”





EXPAND

2 full days every
week

Send 1-3 emails for
every 30 min

Harvard Business Review

Meeting Cost

\$1,932

60 min, 40

→ Duration

1hr

→ Total Attendees

40

→ Estimate salary for **PERSON 29**

Lower Higher

\$140K	\$150K	\$175K	\$200K
--------	--------	--------	--------

Cost of meeting
usually starts at \$1K

“Endless meetings
with endless
discussion”



65% keep me from completing my work

71% are unproductive + inefficient

64% come at expense of deep thinking

62% missed chances to bring team closer

WHAT IF MEETINGS

WERE POWERFUL MOMENTS

INSTEAD OF WASTED HOURS?

WHAT'S ONE NEW LEARNING YOU WANT TO SHARE?

@EDELEMENTS #NEWTEAMHABITS

TAG US:

@SHELBY_McINTSH

@KRISTEN4E

@JUSTINETOOMER

@NATALIEWOODSEE

@JASONRBROUSSARD

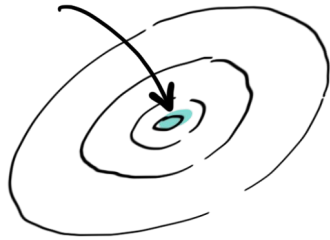




CHECK-INS

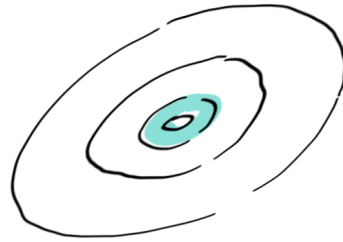
EXAMPLES OF CHECK-INS

NOW	FUN	DEEP
<ol style="list-style-type: none">1. How are you feeling coming into this meeting?2. What is occupying your mind?3. How do you feel on a scale of 1-5?4. What color represents how you feel right now?5. What's the best thing that's happened to you today?	<ol style="list-style-type: none">1. What is your spirit animal?2. What has been your weirdest job?3. What was your favorite band ten years ago?4. What food or drink reminds you of home?5. What is your nickname?	<ol style="list-style-type: none">1. What is something you came across recently that gave you hope or inspiration?2. What's become apparent since we last met?3. What are you seeking to learn and contribute today?4. What are you willing to set aside to be present?5. What brings you joy?



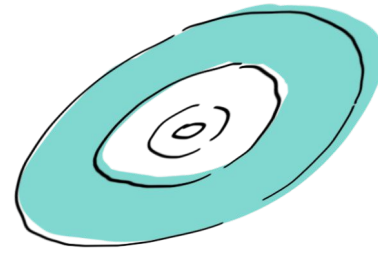
HABIT

WE LEAD
CHECK INS



TINY RIPPLE

TO INCREASE
PRESENCE



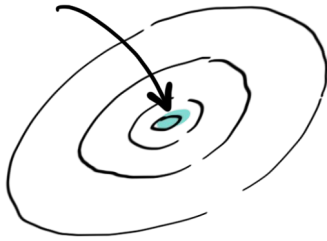
BIG RIPPLE

SO THAT OUR TEAM HAS MORE ENGAGEMENT
AND EQUAL TALK TIME IN MEETINGS

#1: THE MEETING HABIT

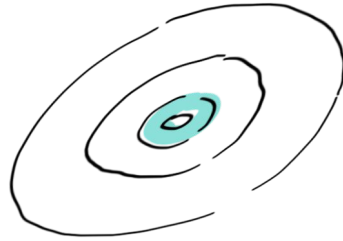
IN THE CHAT:

WHAT OTHER RIPPLES CAN LEADING CHECK-INS HAVE?



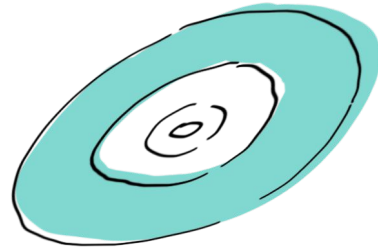
HABIT

WE LEAD
CHECK-INS



TINY RIPPLE

TO...



BIG RIPPLE

SO THAT...



ENSURE ALL
VOICES ARE HEARD



BUILD
SELF-AWARENESS



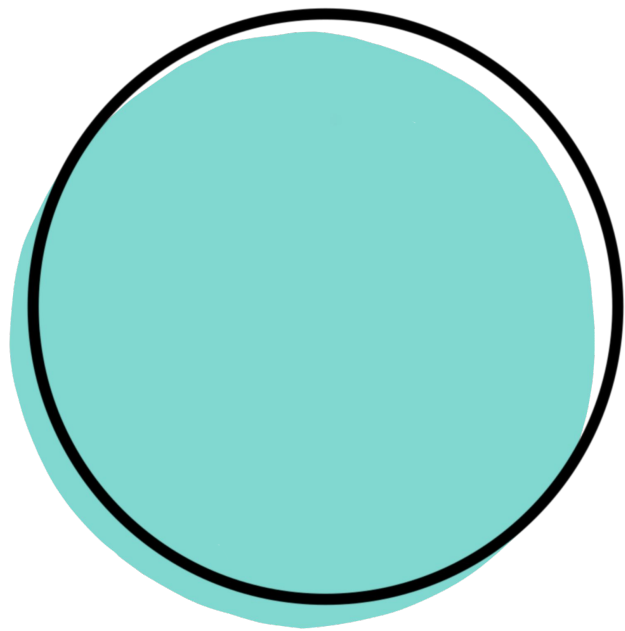
ALLOW US TO BE
MORE HUMAN



DEEPEN
CONNECTIONS



INCREASE
BELONGING



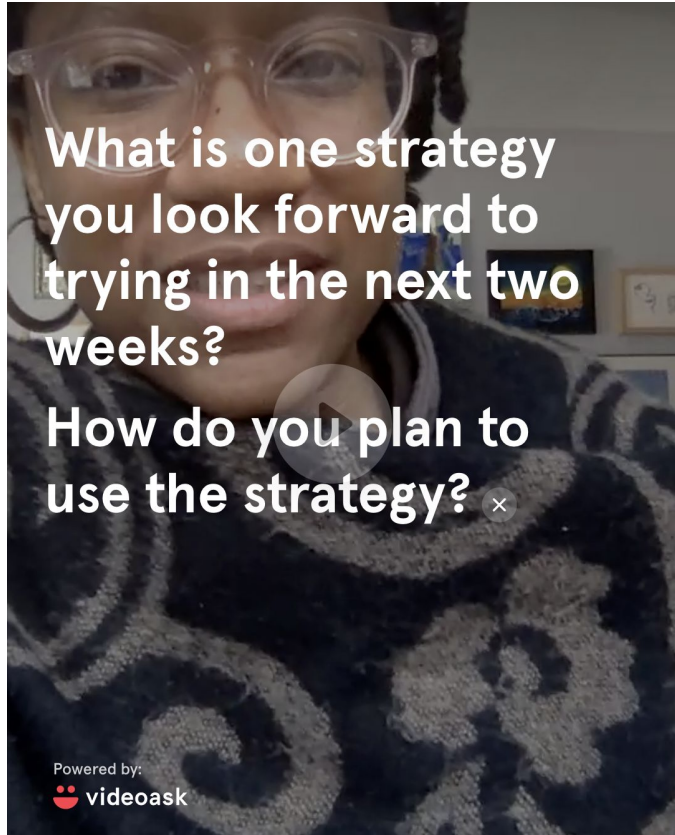
PRACTICE

INTENTIONAL USE OF CHECK-INS IN AN ONLINE ENVIRONMENT

In the chat: Identify a challenge your team has felt in the shift to virtual meetings?

	Time	Space	Routines	Communication	Accountability
In-person	Staff manages + maintains consistent, predictable schedule	Clearly defined meeting space, managed + structured by facilitator	Managed by the individual, vary in structure, are implemented privately	Face-to-face as primary mode of communication, digital tools used to fill gaps	Facilitator monitors clarity of messaging + progress towards next steps
Online	Schedule differs by staff member, inconsistently maintained	Digital meeting space, managed by facilitator + structured by constraints	Managed by the group, consistent structure, implemented publicly	Digital communication as primary mode, human touch used to fill gaps	Staff own the creation + follow through of next steps, facilitator supports progress

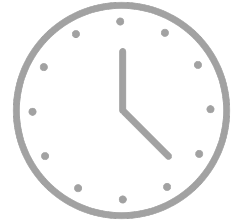
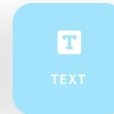
TIME - ASYNCHRONOUS CHECK-INS



Check-in that involves staff engaging with, sharing, and learning through resources and materials provided by the facilitator and completed independently.

Example: [Videoask](#)

How would you like to answer?



Schedule differs
by staff member,
inconsistently
maintained

SPACE - LIVE (SYNCHRONOUS) CHECK-INS



**Digital meeting
space, managed
by facilitator +
structured by
constraints**

NOW	FUN	DEEP
<ol style="list-style-type: none">1. How are you feeling coming into this meeting?2. What is occupying your mind?3. How do you feel on a scale of 1-5?4. What color represents how you feel right now?5. What's the best thing that's happened to you today?	<ol style="list-style-type: none">1. What is your spirit animal?2. What has been your weirdest job?3. What was your favorite band ten years ago?4. What food or drink reminds you of home?5. What is your nickname?	<ol style="list-style-type: none">1. What is something you came across recently that gave you hope or inspiration?2. What's become apparent since we last met?3. What are you seeking to learn and contribute today?4. What are you willing to set aside to be present?5. What brings you joy?

ROUTINES - PULSE CHECK CHECK-INS

How are ya fEeling?

* Required

We think folks might be generally fall into these three buckets of feelings and would love to learn about your current state, knowing it can change, so that we can provide support across the company. And we'd love to hear about any other feelings- please share below! *

- ☐ I'm mostly feeling okay- making some adjustments but generally have a sense of where to spend my time and how to work
- ☐ I'm feeling pretty confused about what to prioritize and how to spend my time and would love some guidance
- ☐ I'm feeling pretty overwhelmed personally and/or professionally and would love some individual support
- ☐ Other: _____

What else should we know about how you're feeling or what you need from EE at this time?

Your answer _____

Your name (if you're willing to share or if you want follow up)


Your answer _____

Submit


Invest time in checking in at the beginning/end of each week


Jason / Kelly Check-in

Monday, March 23 · 9:45 – 10:30am

 [Join Zoom Meeting](#)

 <https://edelements.zoom.us/j/5714943177>

 2 guests
2 yes

 Kelly Freiheit
Organizer

 Jason Broussard




Purpose:

- Check-in to see how you are feeling
- Review calendar for this week and prioritize work
- Anything else?

JRB:BL:KF Check-in

Monday, March 30 · 12:30 – 1:00pm

 [Join Zoom Meeting](#)

 <https://edelements.zoom.us/j/5714943177>

 3 guests
3 yes

 Kelly Freiheit
Organizer

 Elizabeth Lambert

 Jason Broussard



Purpose:

- How are you doing coming into the week
- Celebrate our "wins" from last week
- Check-in on priorities for the week



Managed by the group, consistent structure, implemented publicly

COMMUNICATION - JOYOUS CHECK-INS



Digital
communication
as primary mode,
human touch used
to fill gaps

Last Friday: Neon Day!

COVID-19 Updates

Updates that impact our work

- School closures
- State updates
- Travel impacts
- Company-wide updates

COVID-19 Resources

Resources that could be helpful

- Sample school schedules
- District websites
- Ideas for fun
- Free workout classes

Purvi Patel

ACCOUNTABILITY - ROTATE ROLES FOR POTLUCK CHECK-INS

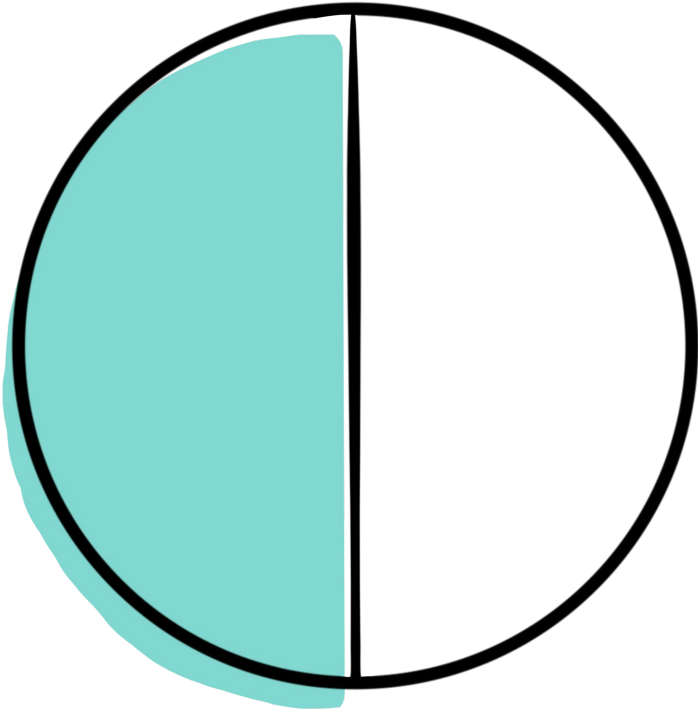
DI Meeting Schedule

Core Value Alignment Ideas



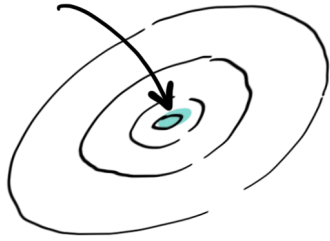
Date	Core Value	Owner	Facilitator:	Notetaker:
April 17, 2020	Never Stop Learning			
April 24, 2020	Invest in Eachother			
May 1, 2020	Innovate and Iterate			
May 8, 2020	Celebrate Success			
May 15, 2020	Bring Joy to your Work			
May 22, 2020	Never Stop Learning			
May 29, 2020	Invest in Eachother			

Staff own the creation + follow through of next steps, facilitator supports progress

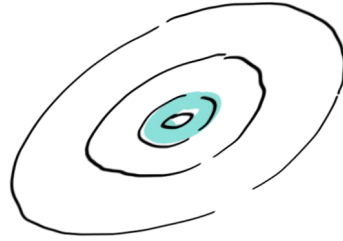


APPLY

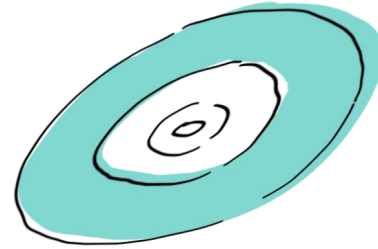
DRAW YOUR RIPPLE!



HABIT



TINY RIPPLE



BIG RIPPLE

WE'LL START BY

LEADING A _____

CHECK IN 

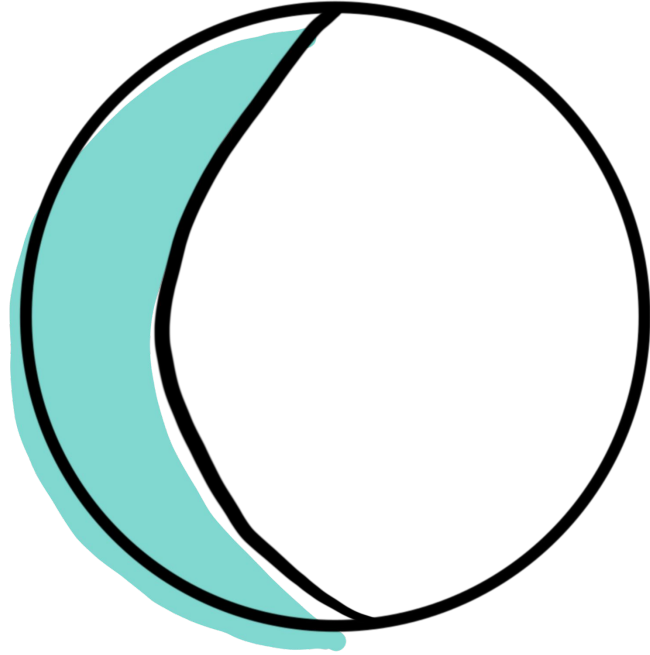
- Asynchronous
- Live
- Pulse Check
- Joyous
- Potluck

SO WE NEED TO _____

OUR GOAL IS TO _____



- Increase trust
- Create a more positive culture
- Increase belonging
- Increase engagement
- Have more equal talk time

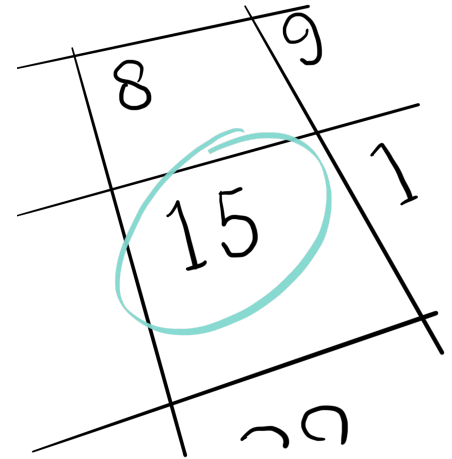


DEBRIEF

COMMIT TO REFLECT

Add time on your calendar in the next 2-3 weeks to reflect on how it went to lead check ins

You might set up time to reflect alone, meet with a teammate, or reach out to someone from this institute



LEADERSHIP CONNECTION: WHY THIS MATTERS NOW

1

Breakout #1:

Psychological Safety + Teams

Learn the what, why and how to build psychological safety across your teams.

Materials: bit.ly/SafetyandTeams

Rename yourself on Zoom *1 - name*

2

Breakout #2:

Trauma-Informed Leadership

A discussion on meeting habits that borrow from key elements of trauma-informed leadership.

Materials: bit.ly/TraumaBreakout

Rename yourself on Zoom *2 - name*

LEADERSHIP CONNECTION: WHY THIS MATTERS NOW

1 Breakout #1: Psychological Safety + Teams

Materials: bit.ly/SafetyandTeams

Rename yourself on Zoom *1 - name*

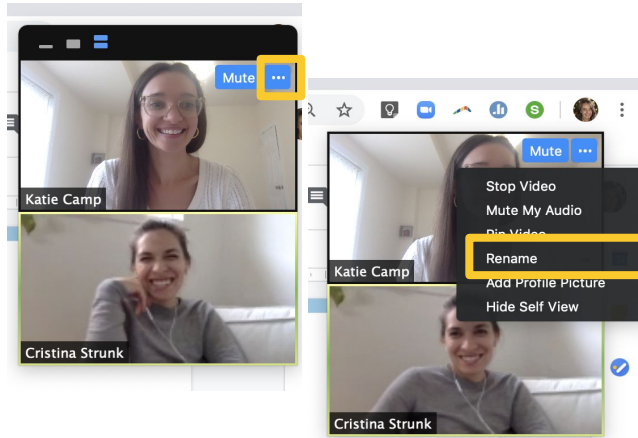
2 Breakout #2: Trauma-Informed Leadership

Materials: bit.ly/TraumaBreakout

Rename yourself on Zoom *2 - name*

Example:

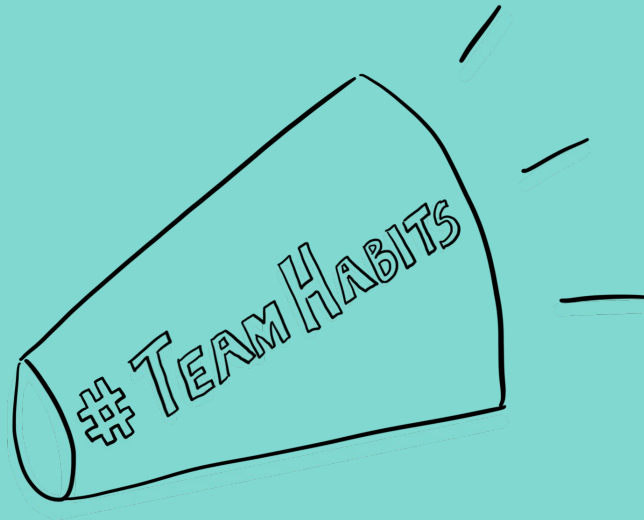
1 - Natalie



Example:

2 - Justin

SHARE OUT:



BREAK! SEE YOU AT 1:00 PM

“Coming together is a beginning,
staying together is progress, and
working together is success.”

Henry Ford

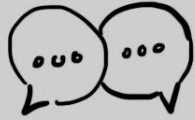
WELCOME BACK!



CONNECTION BEFORE CONTENT



CAN'T TOUCH THIS



MEETING
HABITS

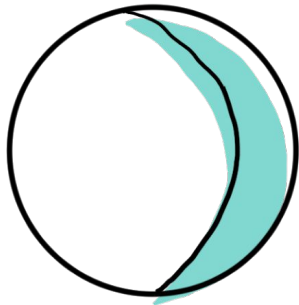


LEARNING
HABITS



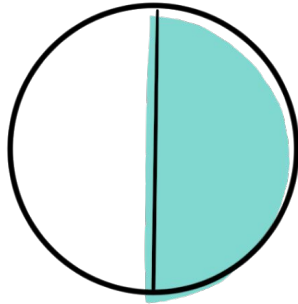
PROJECT
HABITS

HOW WE'LL LEARN TODAY: THE SEPAD METHOD



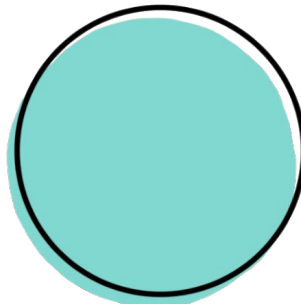
SPARK

INSPIRATION TO
ILLUSTRATE WHY THE
HABIT NEEDS TO CHANGE



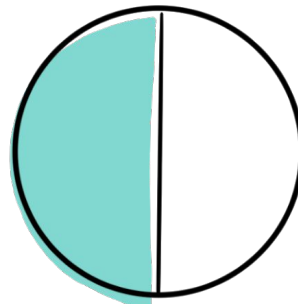
EXPAND

RESOURCE OR TOOL TO
BUILD UNDERSTANDING
OF THE HABIT



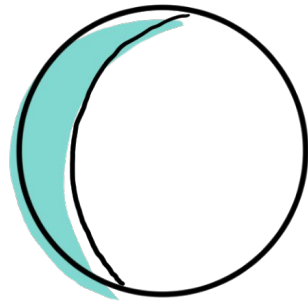
PRACTICE

ACTIVITY TO PRACTICE
THE HABIT IN A SAFE
ENVIRONMENT



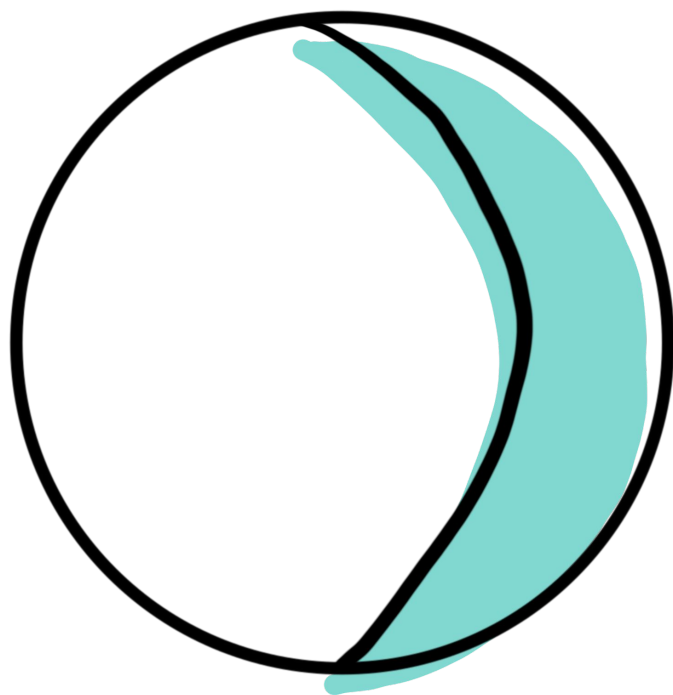
APPLY

PLAN FOR TRYING
THE HABIT IN THE
REAL WORLD



DEBRIEF

REFLECTION ON TRYING
THE HABIT + FUTURE
ITERATIONS

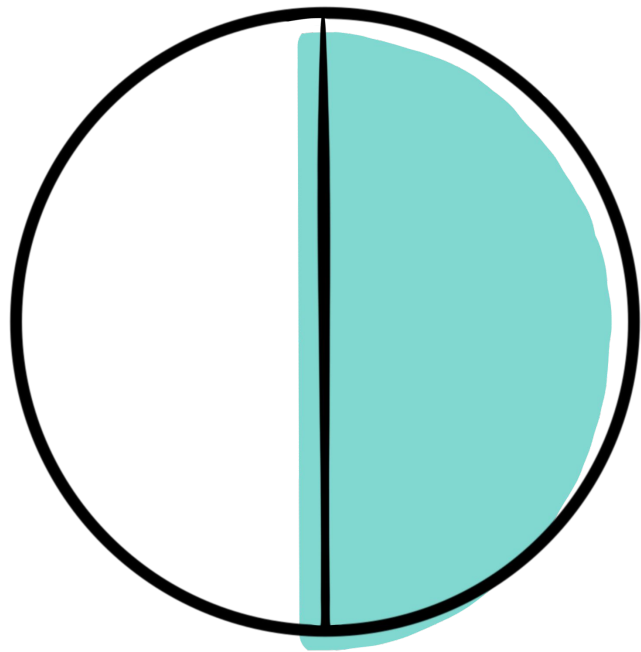


SPARK

IF THE STATEMENT IS TRUE FOR YOU, "STEP INTO THE CIRCLE (CHAT)"

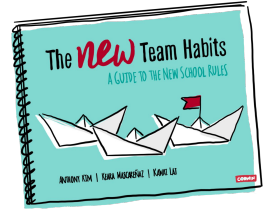


- Step into the circle if you have developed a "COVID" habit.
- Step into the circle if you consider yourself a "verbal" processor
- Step into the circle if you approach a challenge by prioritizing relationships over tasks + outcomes.
- Step into the circle if you have felt overwhelmed with leading your team during this time.



EXPAND

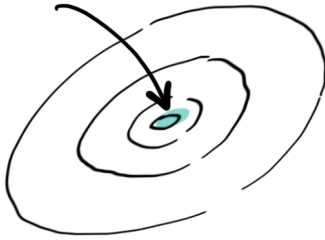
FROM THE NEW TEAM HABITS



“For responsive teams, *learning is the engine* that drives progress, effectiveness, and innovation. In education we use the word learning dozens of times a day, but don’t often pause to think about *what it takes to support people, especially our adult staff, as learners.*

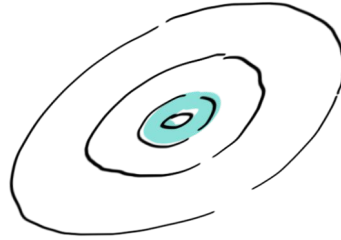
For us, learning is intricately linked with *curiosity, questions, mistakes, feedback, reflection, and sharing.* The learning habit in this chapter specifically focuses on how to build a culture that encourages and supports your teammates to be learners.”

#2: THE LEARNING HABIT



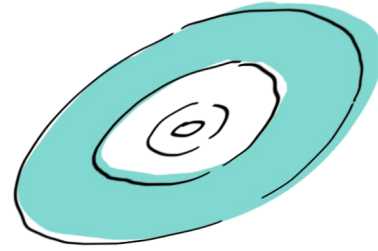
HABIT

WE TALK ABOUT
MISTAKES



TINY RIPPLE

TO MODEL
VULNERABILITY

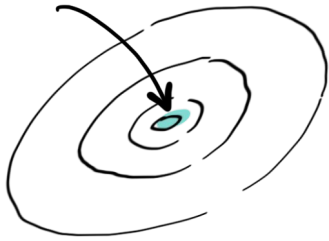


BIG RIPPLE

SO THAT OUR TEAM LEARNS
AND GROWS TOGETHER

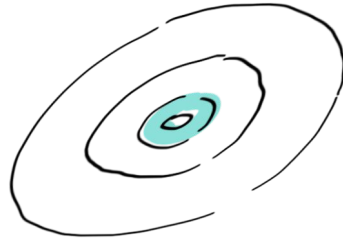
IN THE CHAT:

WHAT OTHER RIPPLES CAN TALKING ABOUT MISTAKES HAVE?



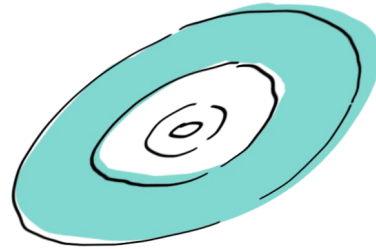
HABIT

WE TALK ABOUT
MISTAKES



TINY RIPPLE

TO...



BIG RIPPLE

SO THAT...



HUMANIZE YOU
AS A LEADER

BREAKDOWN
HIERARCHIES

DEEPEN
TEAM BONDS

ACCELERATE
LEARNING

ENCOURAGE
INNOVATION

Google Spent 2 Years Studying 180 Teams. The Most Successful Ones Shared These 5 Traits

Insights from Google's new study could forever change how teams are assembled. 

“Who is on a team matters less than how the team members interact, structure their work, and view their contributions.”



GUIDING PRINCIPLES

Individuals



What does building psychological safety look like with each individual on my team? How might I differentiate my approach to support their needs and foster our 1:1 relationship?

Teams



What does building psychological safety look like for teams? How might our teams use this time to strengthen the systems + habits of their work?

Developing Others



How will I support other leaders to build psychological safety with the teams they lead or support? How will I help teachers build this remotely with students?

1 CHECK-IN

What is the emotional status of the group?

Build connections while physically distant.



Top 3 for Emotional Pulse:

- How are you feeling, and what's your energy level?
- What challenges are you facing? What wins (big or small) did you have this week?
- What skill would you like to develop or improve?

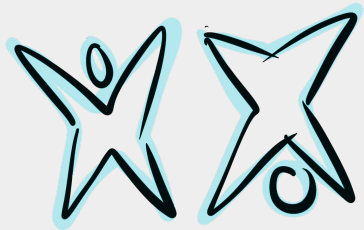
Top 3 for Shifting from COVID-19:

- If you could only eat one thing forever, what would it be?
- Show a picture that brings you joy.
- What are you reading, watching, or listening to that's awesome?

Want more? [Check-In, Check-Out Toolbox](#)

2 VIDEO ON!

How can we connect with our team (and students, families, community) while physically distant?



- Schedule calls using Zoom or Skype
- Let participants know ahead of time that we'll all use our video
- Connect!
 - Read facial expressions
 - Call on team members who look like they have a question or have been quiet
 - Learn more about team members' home work space

New to this? [Best Practices for Digital Learning + Virtual Meetings](#)

3 PLAN TO LEAD

How do you plan your meetings to lead to success?



Source: *The Wiseman Group*, Read more [here](#)

Be intentional about your team's remote work by focusing on these four conditions:

Context, Clarity, Co-Creation, + Connection

Context:

- Show the big picture
- Explain the “why”

Clarity:

- Define ownership
- Clarify what “great” work looks like, what does “done” look like, what *aren't* we doing

Co-Creation:

- Hold space to collaborate!

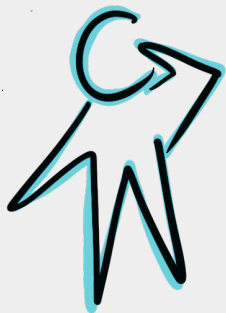
Connection:

- Check-In
- Celebrate

4 SCHEDULE UPDATES

When will your team hear more information?

What do they do if they have questions?



In times of uncertainty, information and plans change quickly. Clarity and transparency help your team feel safe + in the know.

- Schedule regular updates: consider 2x/wk
- Use various communication methods
 - One in writing (email)
 - One face-to-face (video call)
- Share update, even if it's that there is no update or change
- Provide space for team to ask questions
 - Anonymous feedback form
- What tweaks do we need to make transitioning to virtual work?

5 ADMIT LEARNINGS

How might you model for your teams the idea of “failing forward” or iteration?



What examples are you setting for how your team will try new things?

- Share the things you’re working on and/or working through
- Be clear about where it’s “Safe enough to Try” or “OK to Fail”
- Model trying new things; talk through what you’re trying and what you’re hoping to learn
- Balance this and confidence in your as a leader

PSYCHOLOGICAL SAFETY MATTERS ACROSS TEAMS

Teachers	School Leaders	District Leaders	All
Demonstrates care for students as people	Take an interest in the development of those you are leading	Share stories of mistakes you've made as a leader	Model vulnerability
Notice what students are doing well	Models making and learning from mistakes	Support the career trajectory of those you lead	Models making and learning from mistakes
Make time to check in with students emotionally	Circle back with people about ideas they've raised in the past	Ensure that each person has "equal" talk time during meetings	Check in at the beginning of each meeting
Add personal connections to content with video, images, or sound	Make time to check in individually with staff members	Have methods to process	Practice active listening by making eye contact and staying present

WHAT'S ONE NEW LEARNING YOU WANT TO SHARE?

@EDELEMENTS #NEWTEAMHABITS

TAG US:

@SHELBY_McINTSH

@KRISTEN4E

@JUSTINETOOMER

@NATALIEWOODSEE

@JASONRBROUSSARD



JUST FOR FUN!

Plan “Spirit Days” for internal calls

Do a team book study; we just read *Rituals for Work*

End team meetings with shout-outs

Team shares photos and stories of family + pets

Host virtual Happy Hours or trivia nights with team

Create a space for caregivers + parents to collaborate

Team shares pictures of remote workspace



LEARNING

- FOCUS ON PERFECTION
- DO NOT TALK ABOUT MISTAKES
- AVOID VULNERABILITY



MEETINGS

- ARE UNPREDICTABLE
- LACK USEFUL STRUCTURES
- DO NOT INCLUDE ALL VOICES



PROJECTS

- LACK ALIGNMENT ON PURPOSE
- HAVE UNCLEAR ROLES
- FEEL LIKE ANOTHER THING

EFFECTIVE TEAMS...





Monterey Bay
Aquarium



LEARNING

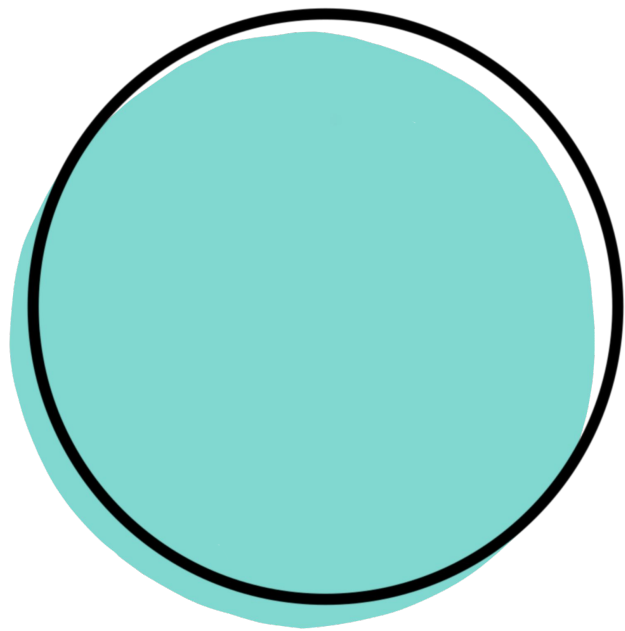
- PROGRESS VS PERFECTION
- SHARING VS HIDING MISTAKES
- BEING HUMAN AS LEADER

MEETINGS

- NEED-BASED CADENCE
- STRUCTURE SERVES PURPOSE
- ALL VOICES INCLUDED

PROJECTS

- SHARED PURPOSE
- CLEAR ROLES
- WORK IS ALIGNED TO GOALS



PRACTICE



how do we improve our team?|

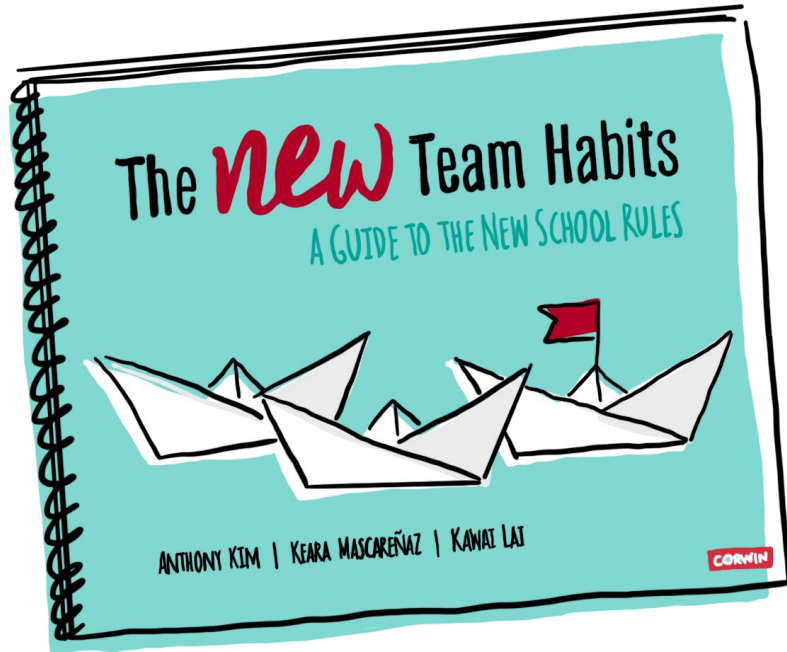


how **can** we improve our **teamwork**

how **to** improve **your** team

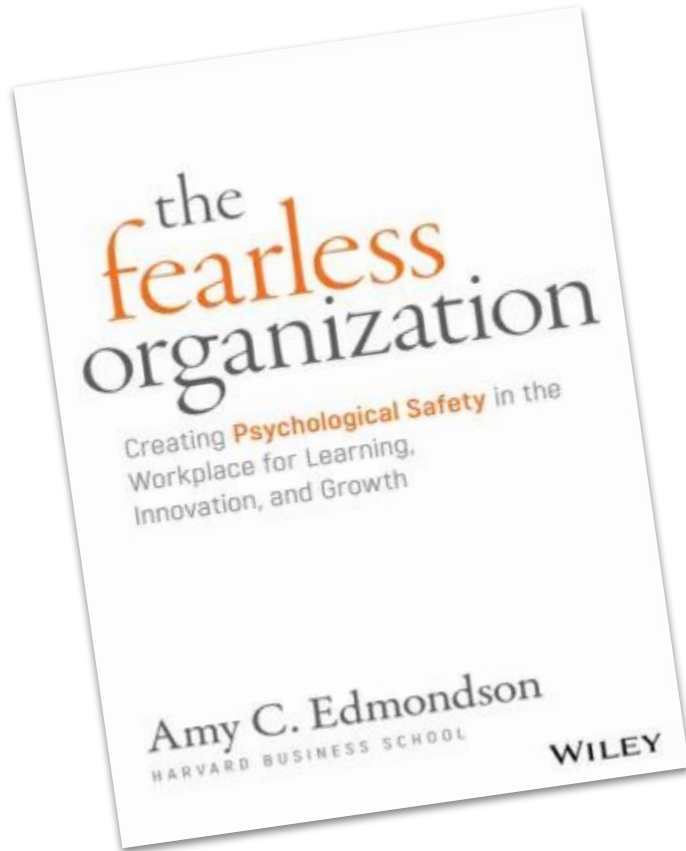
how do **you** improve **your** team's **efficiency**

Report inappropriate predictions



IMPROVE **HOW** TEAMS WORK,
BY CHANGING TEAM **HABITS**

THE LEARNING HABIT: TALKING ABOUT MISTAKES



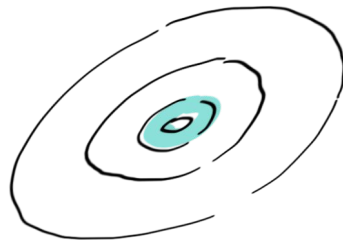
“Psychological safety is a belief that one will not be punished or humiliated for speaking up with ideas, questions, concerns, or mistakes.”

THE LEARNING HABIT



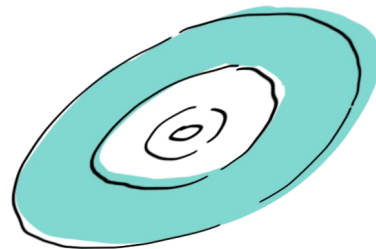
HABIT

WE TALK ABOUT
MISTAKES



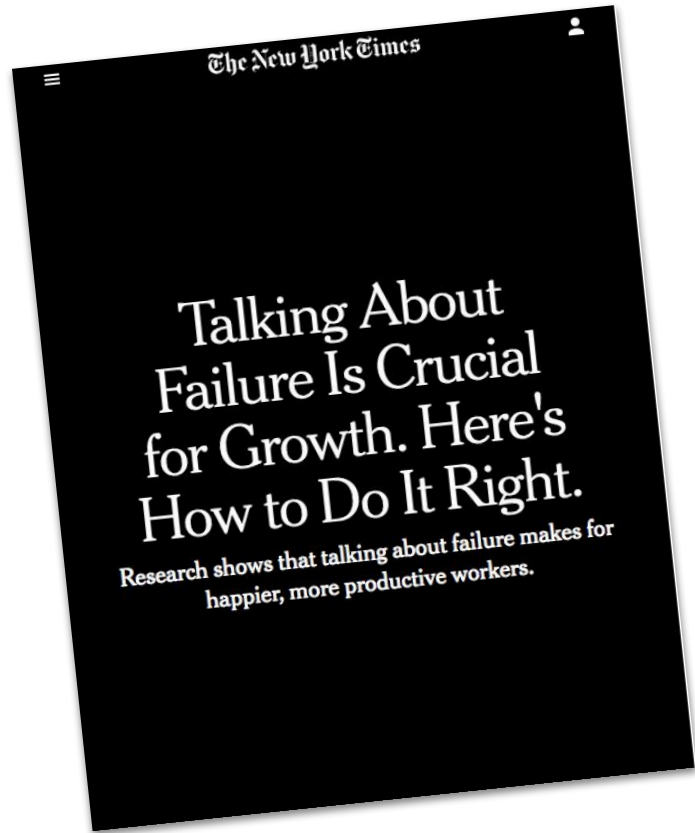
TINY RIPPLE

TO CREATE MORE
PSYCHOLOGICAL
SAFETY



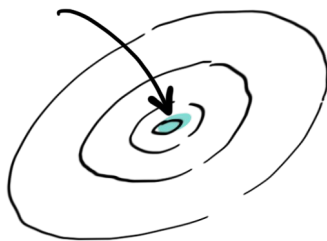
BIG RIPPLE

THE LEARNING HABIT: TALKING ABOUT MISTAKES



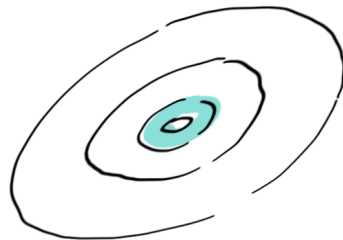
"Instead of telling a story of how horrible things went, frame it as, 'Can you help me with this?' When you ask others questions, most people actually want to help... By asking a question, we activate in them that spirit of helping."

THE LEARNING HABIT



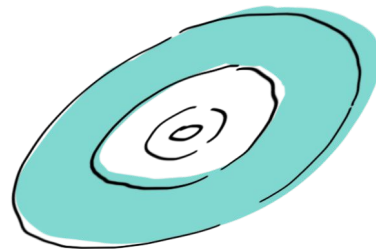
HABIT

WE TALK ABOUT
MISTAKES



TINY RIPPLE

TO LEARN FROM
FAILURE



BIG RIPPLE

HOW?

1. Frame the work as a **learning problem**

"We've never been here before; we can't know what will happen; we've got to have everybody's brains and voices in the game."

2. **Acknowledge** your own fallibility

"I may miss something, I need to hear from you."

3. **Model curiosity**

"Every time we withhold, we rob ourselves and our colleagues of small moments of learning."

THE PERFECT PITCH!

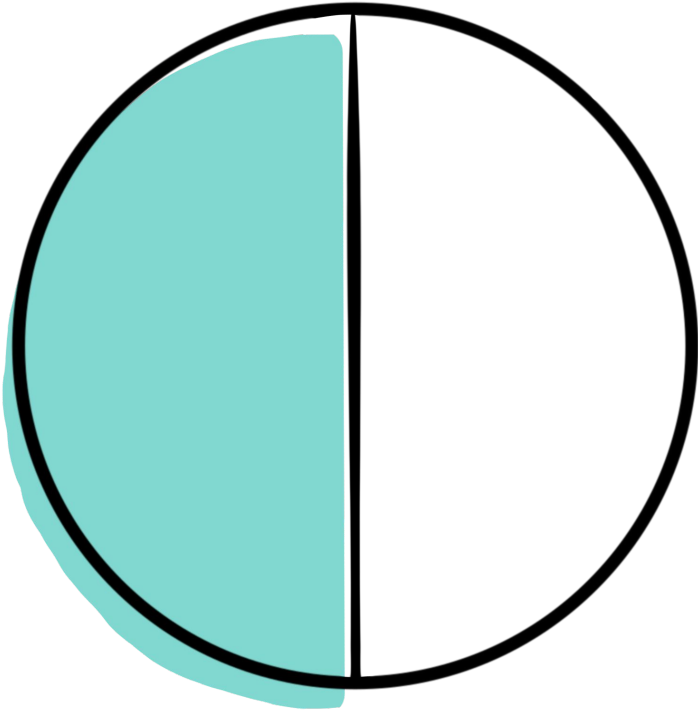


Use the three sentence rule to create an elevator pitch that promotes psychological safety + models talking about mistakes

THE PERFECT PITCH!



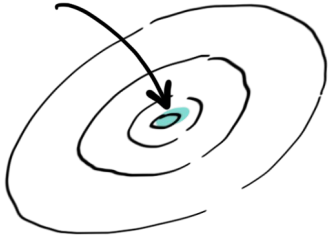
1. A mistake I've made recently is...
2. What I learned from that mistake is...
3. Next time, I will...



APPLY

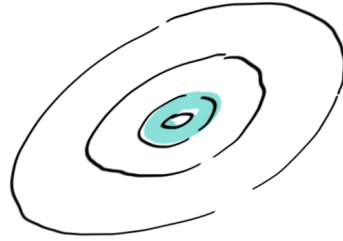
WHAT IS ONE
HABIT YOU WANT TO START TO
ENCOURAGE LEARNING ON YOUR
TEAM?

DRAW YOUR RIPPLE!



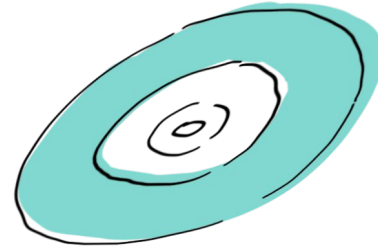
HABIT

WE'LL START BY _____



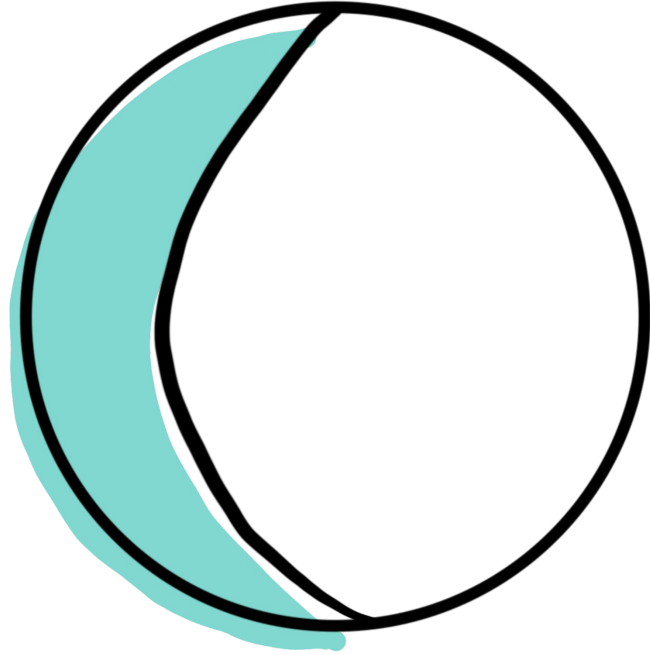
TINY RIPPLE

SO WE NEED TO _____



BIG RIPPLE

OUR GOAL IS TO _____

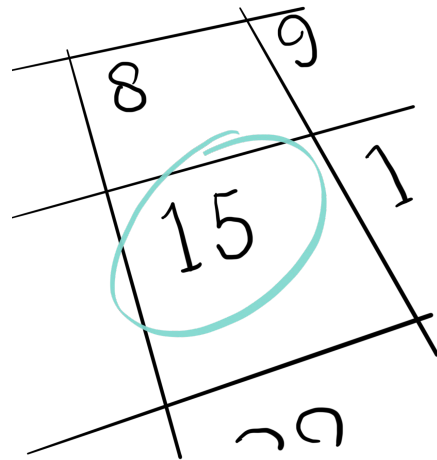


DEBRIEF

COMMIT TO REFLECT

Add time on your calendar in the next 2-3 weeks to reflect on how it went to encourage learning and share mistakes

You might set up time to reflect alone, **meet with a teammate**, or reach out to someone from this institute



LET'S CELEBRATE!



LEADERSHIP CONNECTION: TEAM RETROSPECTIVES

1

Breakout #1:

Power of Reflections and Retros on Learning

Discuss the power of retrospectives to learn from projects and grow.

Materials bit.ly/PowerofReflections

Rename yourself on Zoom *1 - name*

2

Breakout #2:

Reflect on Return Planning

A reflection on return to school plans practicing the habit of talking about mistakes.

Materials: bit.ly/ReturnBreakout

Rename yourself on Zoom *2 - name*



CLOSING

- ROSE: HOW WAS TODAY'S SESSION EFFECTIVE FOR YOU?
- THORN: WHAT QUESTION IS STILL LINGERING? OR, HOW CAN WE IMPROVE FOR TOMORROW?
- BUD: WHAT IS ONE NEW IDEA THAT'S BEEN SPARKED?

DAY 2 - OPENING

CONNECTION BEFORE CONTENT



CAN'T TOUCH THIS

WHY IS THIS SO IMPORTANT AND WHY NOW?

SHELBY MCINTOSH



WHERE ARE MY KIDS GOING??

KEY TAKEAWAYS

1

HABITS SHAPE
PERCEPTION AND
THEN ACTION

2

DATA IS THE
ONLY TRUTH

OUR CURRENT CRISIS...

- A CENTURY OF MISUSING STANDARDIZED TESTING HAS LED TO DEEPLY EMBEDDED DECISION-MAKING PRACTICES IN SCHOOLS BASED ON LIMITED, AND OFTEN MISLEADING INFORMATION. AS A RESULT, WE'VE FAILED TO CLOSE PERSISTENT ACHIEVEMENT DISPARITIES ACROSS INCOME LEVELS AND BETWEEN WHITE STUDENTS AND STUDENTS OF COLOR.
- THE COVID CRISIS HAS AND WILL CONTINUE TO EXACERBATE THESE GAPS.
- GIVING OUR MOST VULNERABLE STUDENTS ANY CHANCE OF CATCHING UP NOW REQUIRES A DATA SYSTEM THAT GOES BEYOND ACCOUNTABILITY AND PROVIDES A DEEP UNDERSTANDING OF THE CHALLENGES THEY BRING BACK WITH THEM AND INFORMS A TARGETED, PERSONALIZED LEARNING PLAN FOR EACH CHILD.

TAKE ACTION: AN INTENTIONAL FOCUS ON HABITS

UNTIL YOU
FIX IT HERE




A red heart icon with a slight shadow, positioned to the right of the text.



A simple illustration of a house with a brown roof, orange walls, and a yellow door. It has two windows with blue panes.

AND
ADDRESS
IT HERE

NOTHING
CHANGES
HERE



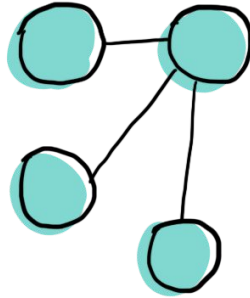
A stylized globe showing the Americas in green against a blue ocean.

@ohhappyday!

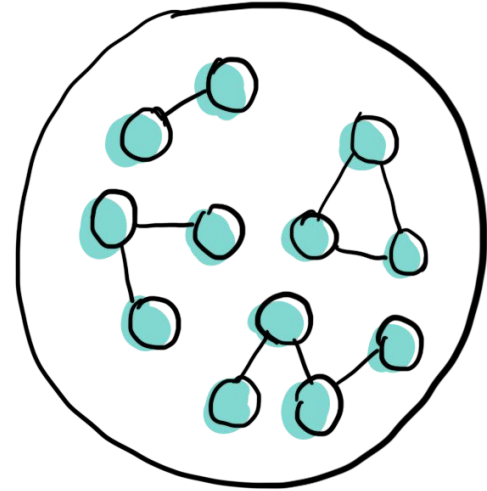
TAKE ACTION: AN INTENTIONAL FOCUS ON HABITS



INDIVIDUAL



TEAM



ORGANIZATIONAL

TAKE ACTION: DATA BY DESIGN

Responsive

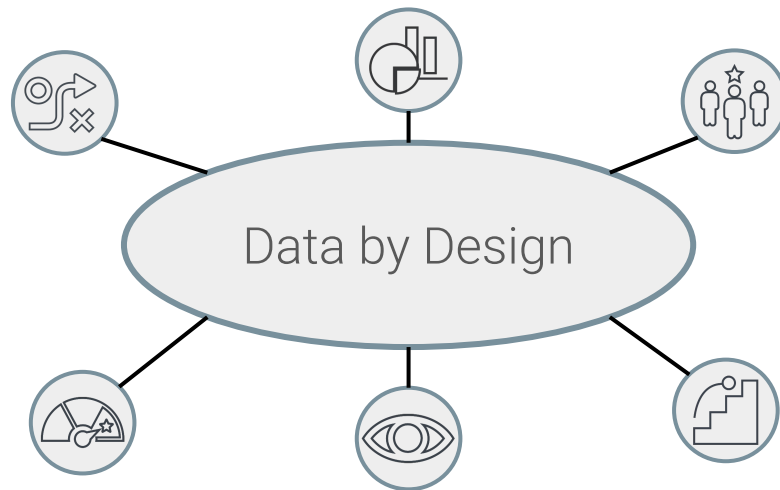
Data systems should support timely, in the moment iteration. Rather than collecting and reflecting on data post-mortem, we believe that data systems should be updated and used with increased frequency to drive continuous improvement.

Easy to Access

Well-organized, easily accessible and easy to use data systems will support educators' use of data in a more responsive way that drives continuous improvement..

User-Centered

Rather than thinking about compliance officers as the end users, we believe that data systems should be designed to support and empower those who will ultimately use the data to improve school for students (leaders/teachers/students).



Aligned

Data systems should be aligned with a district's most pressing barriers to student success and designed to identify onging short and long term priorities

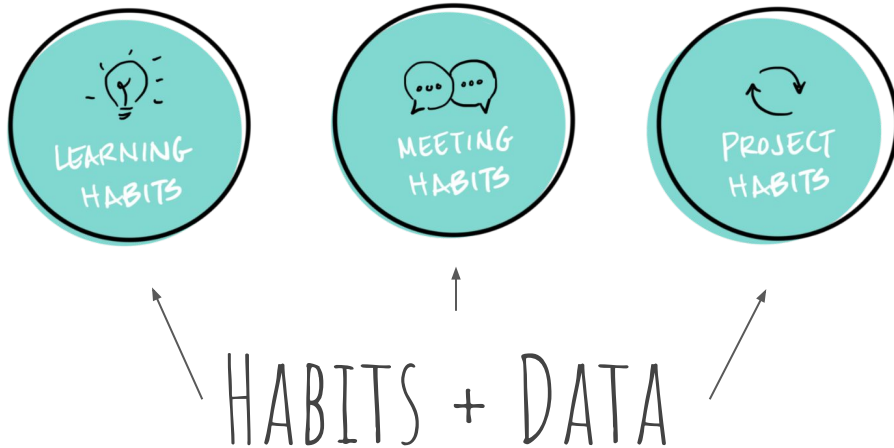
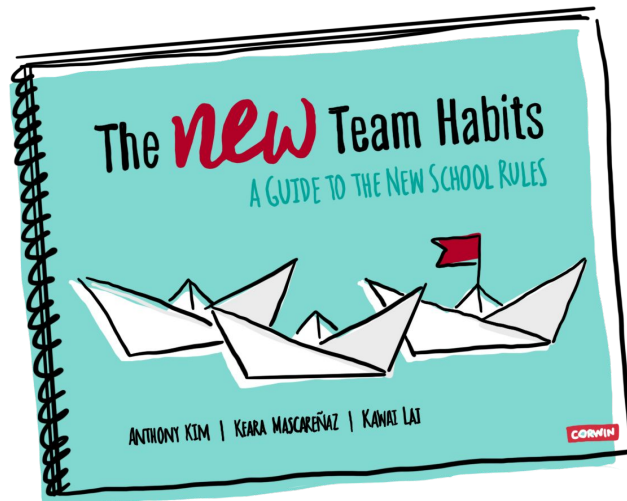
Holistic

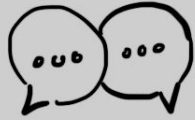
Data systems should capture all of the information available to schools/districts so that they can better understand what is happening. This requires working across silos in a district and measuring more than mastery on end-of-year assessments/benchmarks.

Sustainable

Data systems should be embedded at all levels (district, school, and classroom) and designed to weather persist turnover in leadership

CONNECTING THE DOTS





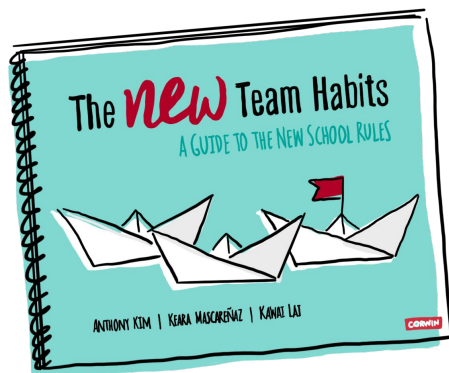
MEETING
HABITS



LEARNING
HABITS



PROJECT
HABITS

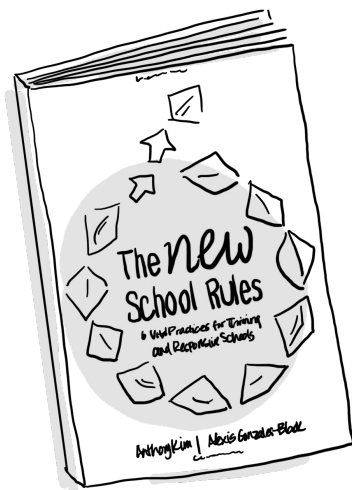


WHY DO RESPONSIVE PROJECTS MATTER?

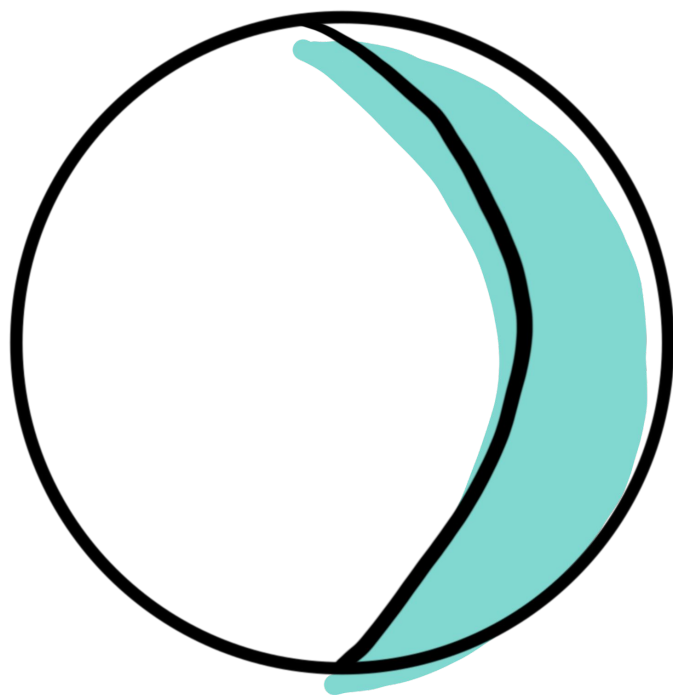
Team projects are a part of our daily work. In fact, most districts have myriad projects happening at any given time. Yet we often launch into projects without clearly communicating the purpose, goals, roles, or roadmap.

By shifting the way you kick off work, both at the start of a project and during a project at the start of a new phase or sprint of work, you can begin to shift the way your team works together and refine the plan with greater speed and effectiveness to meet your project goal.

INSPIRATION FROM THE NEW SCHOOL RULES



“ Too often we get pulled into project teams where the purpose is assumed and unspoken. For example, you may be invited to a working group called Safety Task Force. The purpose isn’t explicitly stated, but it’s assumed that this group convenes to talk about safety issues. Weeks or months go by with meeting after meeting. Over time, little shifts go unnoticed, the team grows, and the work changes. One day you show up for yet another meeting and wonder why you are there, or it dawns on you that everyone is working toward different goals. Making assumptions about the purpose of a team, and not publishing or revisiting it, means that the goal fades into obscurity and the team wastes time and resources. Finding the right purpose, making it transparent, and reviewing it regularly can help teams move in the right direction and help individuals decide how they will contribute to the overall goal. ”



SPARK

SPARK: THE GREAT KICK-OFF

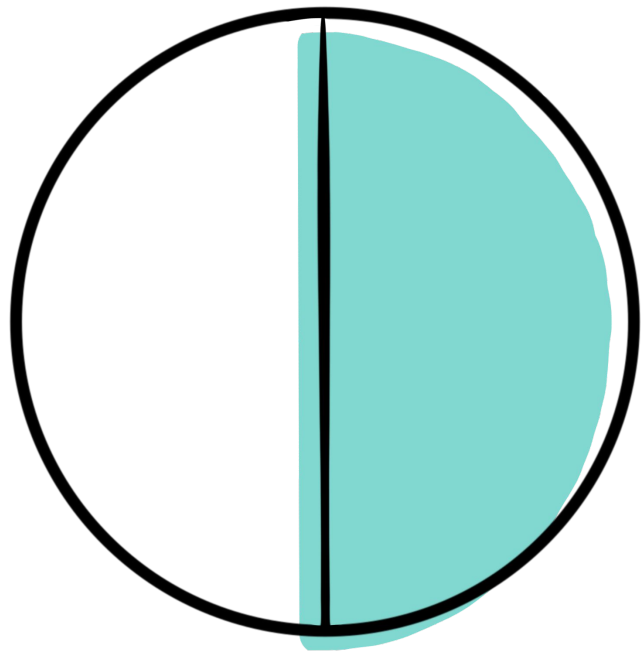


PG.119

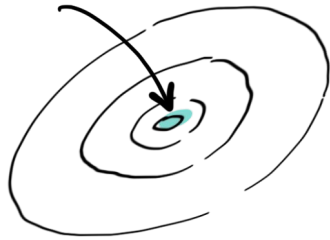


INTERACT AS A TEAM

1. Take 7–8 minutes as a full team to discuss:
 - a. What about this video resonated with your own kick-off experiences?
 - b. What is the result of kicking off work in this way (or not kicking off work at all)?
 - c. What could be gained by changing the way we kick off work?
2. Take 1–2 minutes to capture key takeaways below.

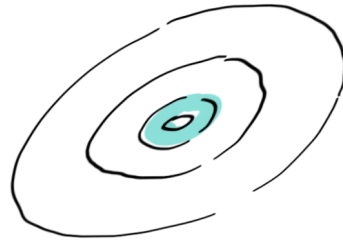


EXPAND



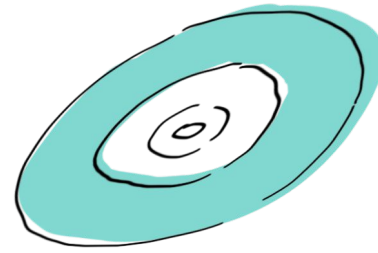
HABIT

WE KICK OFF
WORK



TINY RIPPLE

TO INCREASE CLARITY
ON PURPOSE, ROLES,
AND ROADMAP



BIG RIPPLE

SO THAT OUR TEAM IS MORE AGILE
IN ADJUSTING OUR PLANS TO MEET
OUR PURPOSE



FASTER DECISION
MAKING

WE'RE MORE
AGILE

ALL WORKING
TOWARDS THE
SAME PURPOSE

IT'S EASIER TO
PRIORITIZE

THERE IS CLARITY

EXPAND: WHY KICK-OFFS MATTER



8 MINUTES

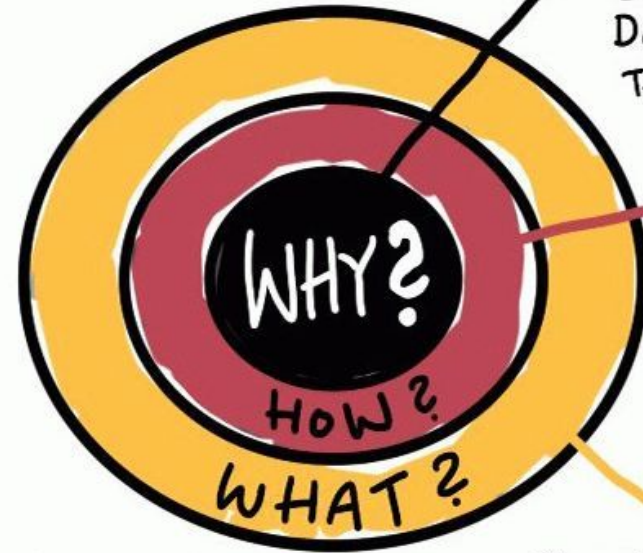


READ ON YOUR OWN

Many leaders, thanks to the popularity of books such as Simon Sinek's *Start With Why*, have a great focus on the purpose of a project. However, few leaders take the time to communicate the purpose, the roles, and the roadmap that will support achieving the project's purpose.

- PURPOSE = WHY
- ROLES = HOW
- ROADMAP = WHAT/WHEN

GOLDEN CIRCLE

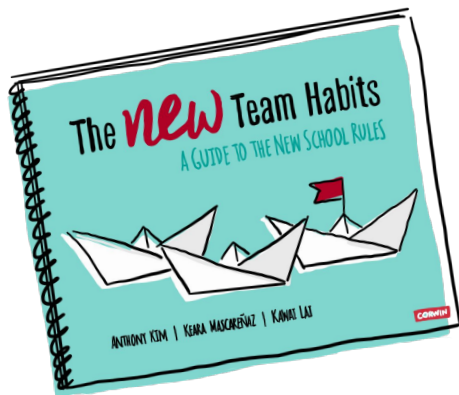


IDEA: SIMON SINEK

WHY DO YOU
DO WHAT YOU
DO? WHAT IS
THE PURPOSE?

HOW
DO YOU
DO WHAT
YOU DO?

WHAT
DO YOU DO?



PG.125

THIS HABIT IS WORKING WHEN . . .



1 MINUTE



READ ON YOUR OWN

YOU ARE

- Articulating the why of every project
- Setting aside time to kick off work, whether new sprints, phases, or projects
- Seeing greater alignment and buy-in from your team in leading work

YOUR TEAM IS

- Clearer on the purpose, roles, and roadmap of work
- Starting to host its own kick-offs with other teams
- Able to act with more agility in adjusting the roles and roadmap of the work based on its purpose

Projects are...
PERFECT!



Projects @
TRADITIONAL ORG

Projects are...
ADAPTIVE



Projects @
EDUCATION ELEMENTS

KICKING OFF WORK @EDUCATION ELEMENTS



PEOPLE

- ☐ Sponsor
(person who sparks project)
- ☐ Lead
(person who owns project)
- ☐ Stakeholder Map
(everyone impacted by project)



PREP

- ☐ Define purpose
(what problem are we solving?)
- ☐ Create hypothesis
(if we do X...then Y...)
- ☐ Outline resources
needed



PERFORM

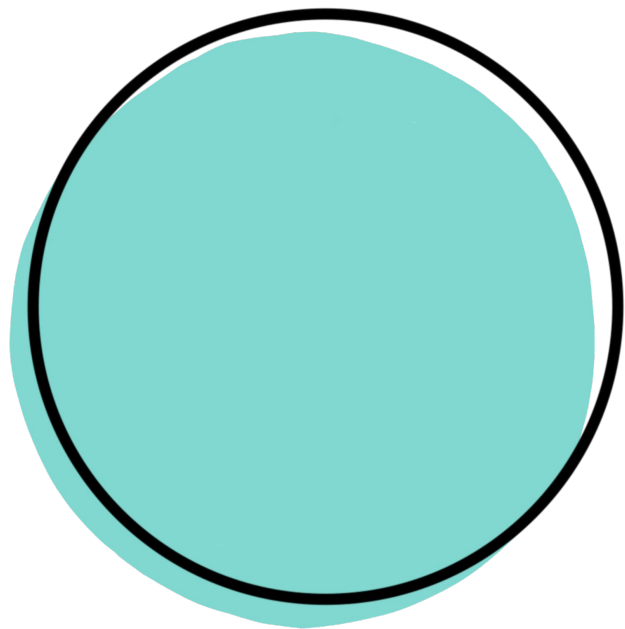
- ☐ Defined roles + accountabilities
- ☐ Project roadmap
- ☐ Ongoing process for reflection
+ iteration

PROJECTS ARE FINITE, HAVE
CONCRETE DELIVERABLES AND
MILESTONES, AND REQUIRE
RESOURCES.

START, STOP, CONTINUE: KICKING OFF WORK



I CAN...	I CAN...	I CAN...
WE CAN...	WE CAN...	WE CAN...



PRACTICE

PREPARE TO ROLE PLAY A KICK-OFF



4 MINUTES



INTERACT AS A TEAM

Use the space below to reflect on a kick-off meeting you would like to lead in the real world. You will be role playing in teams of four. One person will practice kicking off today; however, we believe it is helpful for each person to prepare a kick-off as a frame for actively reflecting during the role play and as a first step for preparing for application in the real world.

WHAT WORK AM I LEADING THAT WOULD BENEFIT FROM A KICK-OFF MEETING? WHY?

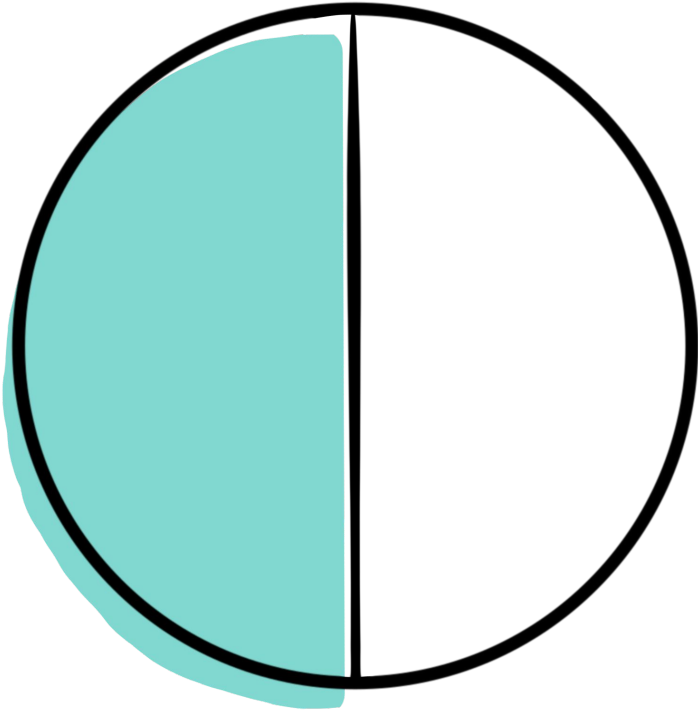
WHAT IDEAS FROM OUR KNOWLEDGE BUILDING TODAY DO I WANT TO BRING INTO THIS KICK-OFF (E.G., ARTICULATE PURPOSE, DEFINE SUCCESS, BUILD RELATIONSHIPS, ALIGN ON ROLES, CREATE ROADMAP)?

PROJECT HABIT: PLANNING CANVAS

PROJECT SPONSOR	PURPOSE	HYPOTHESIS (IF WE DO X... THEN Y...)
PROJECT LEAD		PEOPLE/\$\$\$ RESOURCES NEEDED
STAKEHOLDERS IMPACTED BY PROJECT		HOW WILL YOU REFLECT/ITERATE ON PLAN?
ROLES + ACCOUNTABILITIES		PROJECT ROADMAP

PROJECT HABIT: PLANNING CANVAS

PROJECT SPONSOR Mr. Kim	PURPOSE To kick off a SEL program for implementation in the 2019-2020 school year.	HYPOTHESIS (IF WE DO X...THEN Y...) If we successfully implement a SEL program, then we will see a reduction in student behavior referrals and an increase in student engagement.
PROJECT LEAD Megan		PEOPLE/\$\$\$ RESOURCES NEEDED Committee of 3 teachers, 2 deans, 10 hours. Cost of program (TBD) Teacher PD day + 3 faculty meeting hours
STAKEHOLDERS IMPACTED BY PROJECT Students Parents Teachers Counselors Administrators		HOW WILL YOU REFLECT/ITERATE ON PLAN? We will host a retrospective meeting after the first quarter, after gathering data about faculty perceptions, fidelity of implementation, student perceptions and student behavior referrals.
ROLES + ACCOUNTABILITIES Lead Link: Project managing, scheduling meetings, writing proposal Research Rep: Collecting information from 8 SEL programs, preparing annotated table to compare programs, acquire sample activities for review PD Puba: Plans teacher training and support Communications Chief: creates a communication campaign		PROJECT ROADMAP



APPLY

LEADERSHIP CONNECTION: YOUR TURN

1

Breakout #1:

**Project to be
added**

Rename yourself on
Zoom *1 - name*

2

Breakout #2:

**Project to be
added**

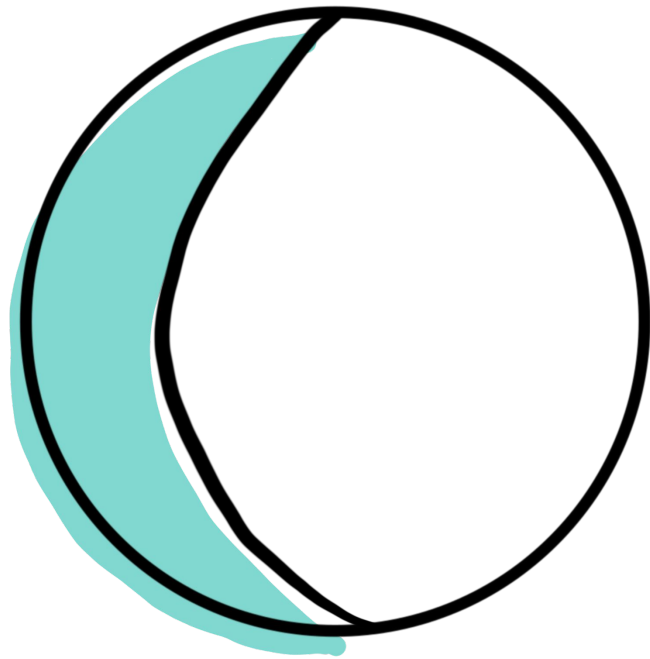
Rename yourself on
Zoom *2 - name*

3

Breakout #3:

**Project to be
added**

Rename yourself on
Zoom *3 - name*

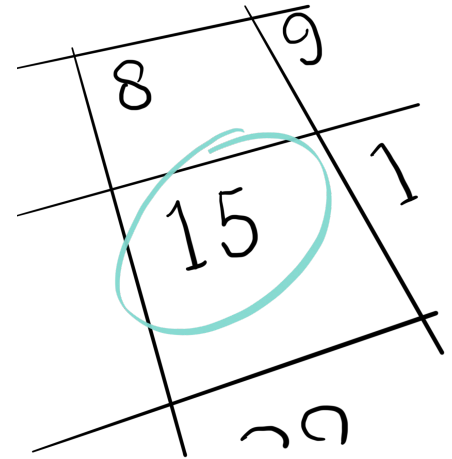


DEBRIEF

COMMIT TO REFLECT

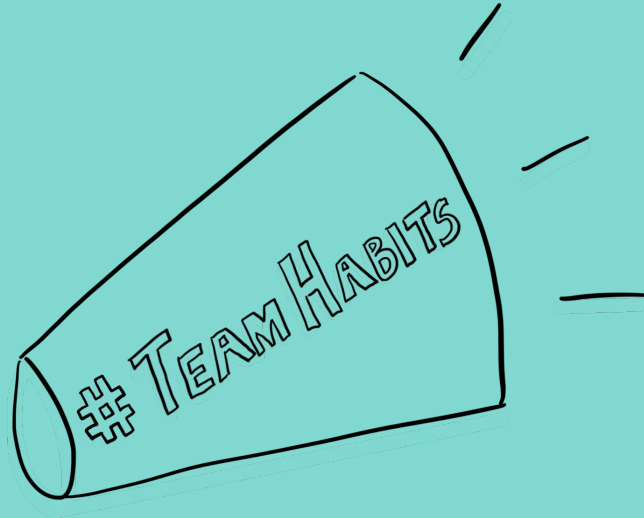
Add time on your calendar in the next 2-3 weeks to reflect on how it went to kick off work

You might set up time to reflect alone, meet with a teammate, or **reach out to someone from this institute**



SHARE OUT:

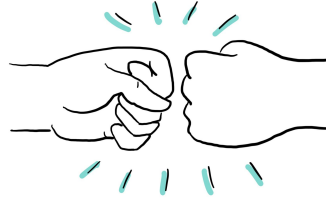
HOW WILL YOU SPARK & SPREAD A NEW HABIT WITH ONE TEAM?



LET'S CELEBRATE!



VIRTUAL GRATITUDE CIRCLE



#1

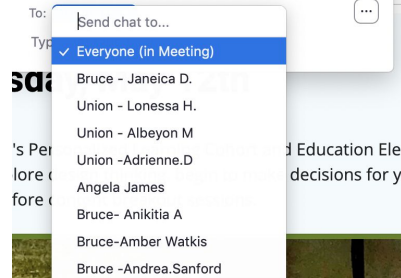
SOMEONE YOU LEARNED FROM

#2

SOMEONE YOU'D LIKE TO GET TO
KNOW BETTER

#3

SOMEONE WHO MADE YOU LAUGH
OR SMILE



CLOSING