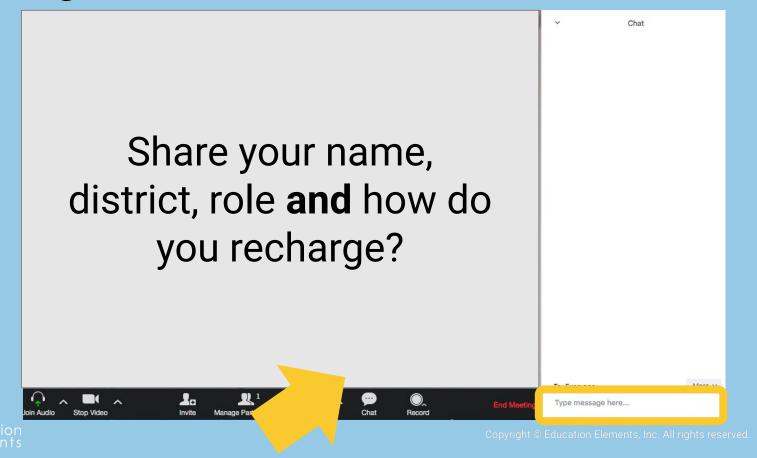


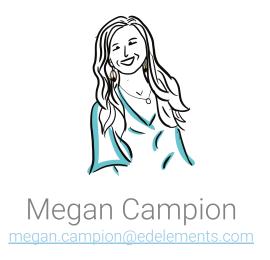
# Re-Energizing Yourself and Your team for the Work Ahead

April 2021

### We will get started in a few minutes....



### **Introductions**



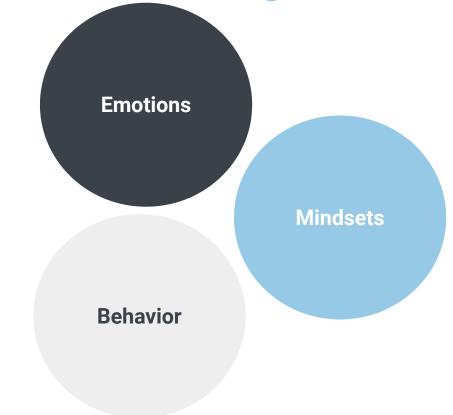




### **Objectives**

- 1. Understand why we need to take care of yourself and others to continue building a classroom and school culture.
- Explore strategies for re-energizing yourself and your team

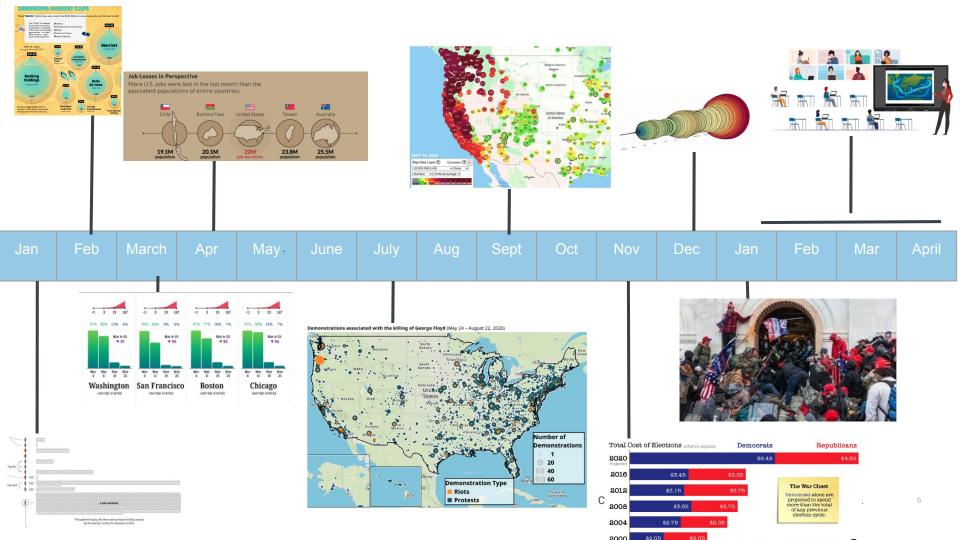
How we will get there



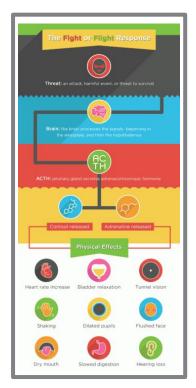


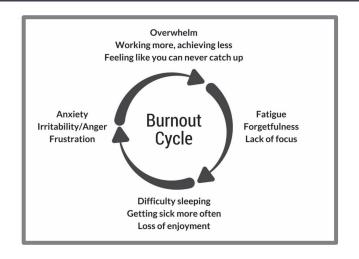
### SY 2020-2021: Chronic Crisis





### **Acute Crisis vs. Chronic Crisis**





"Fight or Flight" helps us in situations of immediate, acute danger. Over time, though, this survival mechanism can be harmful, if we are unable to complete the stress cycle and return to a more peaceful and proactive physiological state.



### **Acute Crisis vs. Chronic Crisis**



School and district leaders are trained to handle acute crises, but managing a chronic crisis with several acute crises sprinkled throughout has challenged many leaders and taxed many teams.





### DA District Administration

### A look at one of the biggest causes of teacher burnout

Administrators who don't provide extra resources may see turnover long after COVID ends, researcher says

### **Social-Emotional Learning Should Be Priority During COVID-19 Crisis**

Experts say teaching and learning during closures is unrealistic if SEL for students and educators is left out of the conversation.



### **Almost There!**

How can we finish this school year strong, and energize ourselves and our teams for the last leg of this journey?

- Emotions
- Mindsets
- Behaviors





## **Emotions**



### What is Culture?

**SHARED** 

**PERVASIVE** 

Culture expresses goals through values and beliefs and guides activity through shared assumptions and group norms.

**ENDURING** 

**IMPLICIT** 



# "Culture eats strategy for breakfast." By Peter Drucker





### **Eight Culture Styles**



Learning







**Purpose** 



Caring

**INTERDEPENDENCE** 

**INDEPENDENCE** 

**Results** 

**Enjoyment** 



**HOW PEOPLE INTERACT** 



**Order** 

STABILITY



**Authority** 

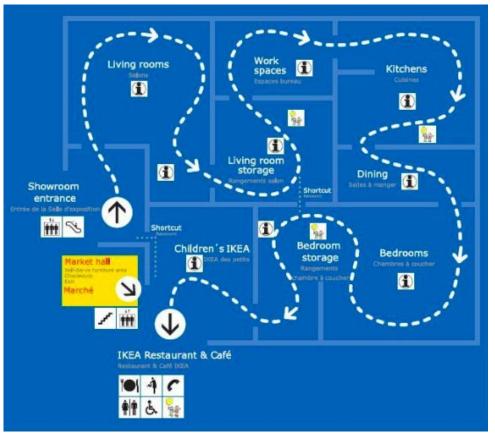


A customer journey map is a visual or graphic interpretation of the overall story from an individual's perspective of their relationship with an organization, service, product or brand, over time and across channels.

A journey map encourages people across the organization to consider the user's feelings, questions and needs.



### **IKEA JOURNEY MAP**



**Target customer:** adults in their 20s; young couples

### **Customer values:**

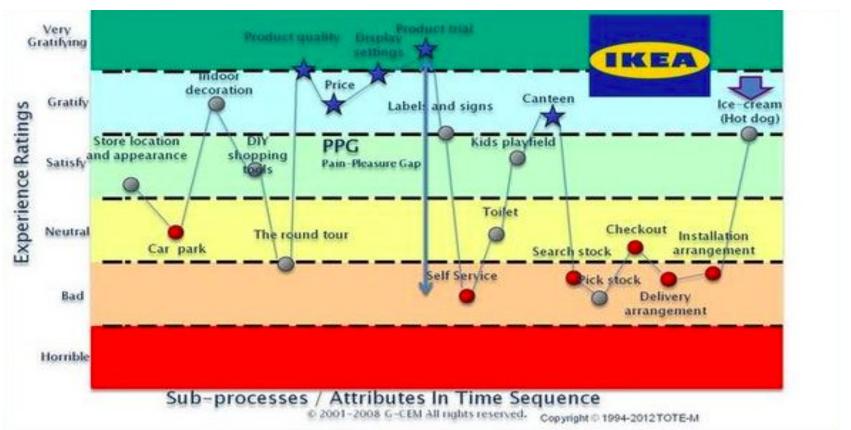
- Low prices
- Ease of shopping
- Same-day take home
- o Helpful co-workers
- o Childcare

#### Core structure:

- Showroom floor
- Packaged in separate location.
- "One-stop shop" childcare + restaurant

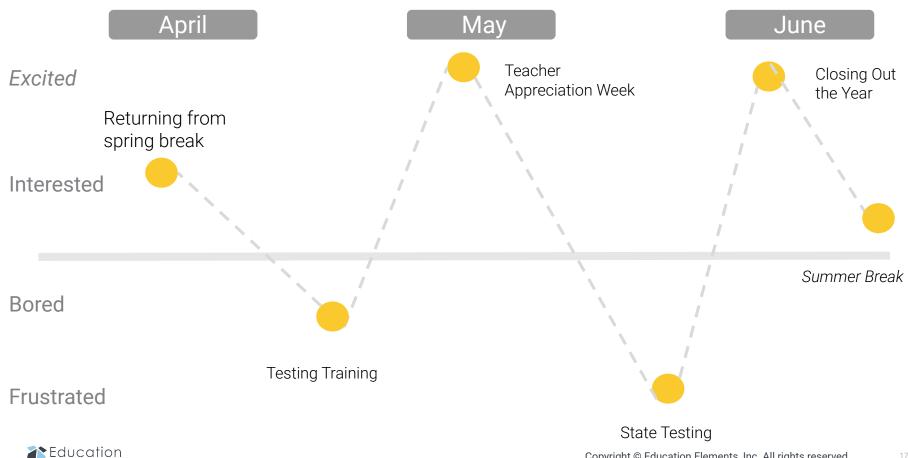


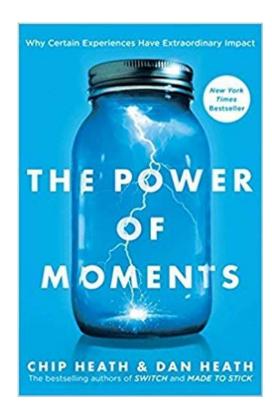
### **IKEA JOURNEY MAP**





### Journey Map of a Teacher from Principals Perspective









### THE POWER OF MOMENTS

**9 am** Cattle-herding your kids into the hotel room. There's excitement in the air.

6

10 am Riding "It's a Small World" together, with parents and children each under the impression that the other must be enjoying this

5

**12 pm** Enjoying expensive park food with your kids, who might enjoy it less if they knew you bought it with their college fund.

7

11 am Feeling a dopamine rush after riding the Space Mountain roller coaster. Your kids are begging to ride it again.

10

**1 pm** Waiting in line, for 45 minutes now, in the 96-degree central Florida heat. Trying to keep your son from gnawing on the handrails.

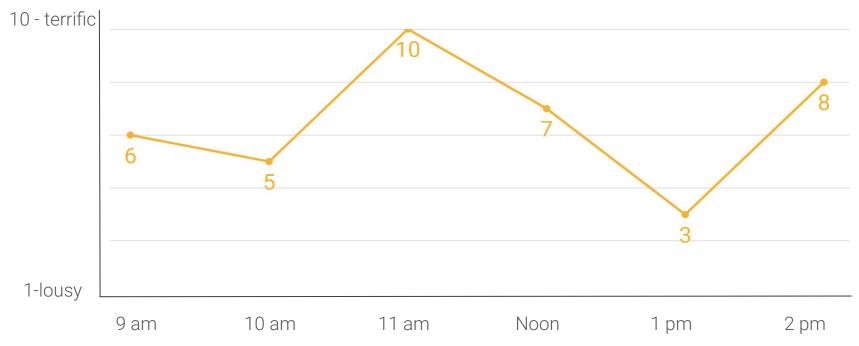
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**2 pm** Buying mouse-ear hats on the way out of the park. Your kids look so cute.

8



### THE POWER OF MOMENTS





Average for the day:

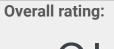
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### THE POWER OF MOMENTS







9!

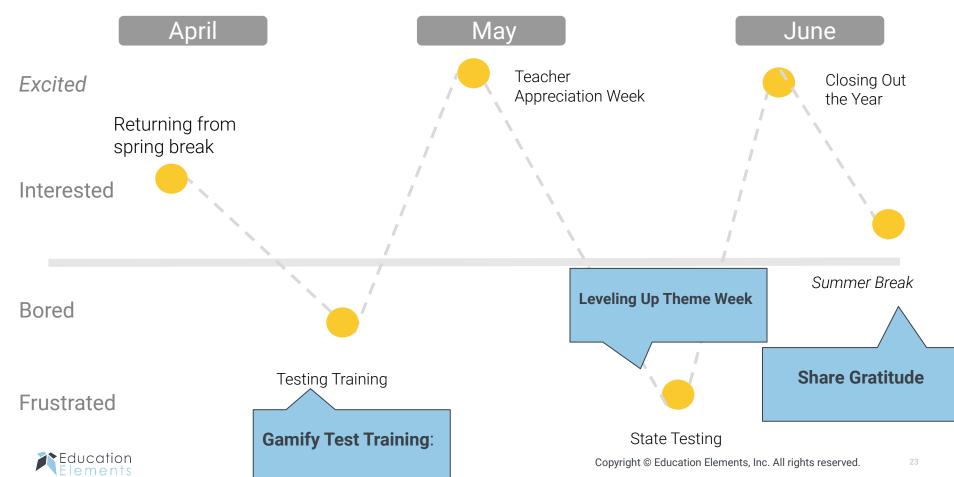


### What makes a peak moment?

lift us above the everyday being recognized; moments of achievement rewire our understanding of ourselves or our world. Insight Epiphanies, realizations, and "aha!" moments deepen our ties to other people



### Journey Map of a Teacher from Principals Perspective



# Type your response in the chat: What is one way you can add in a Powerful Moment for your staff in the next month?

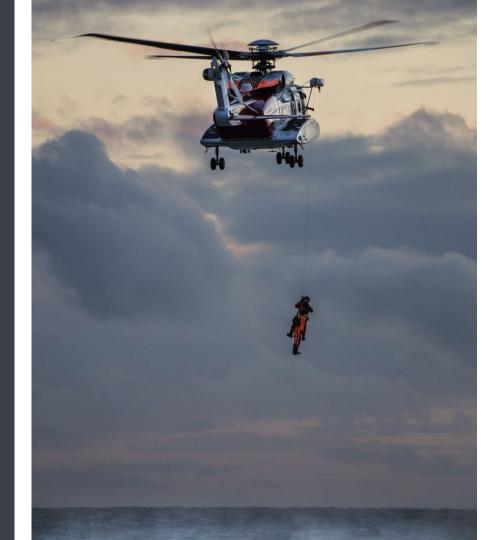


# Mindset



# First Responder Mindset

"Resilience is less about who you are and more about how you think."





# Reframe your thoughts about reality





Psychiatrist Steven Wolin defines resiliency as the capacity to rise above adversity. When something goes wrong, you must manage to stay in control rather than let the situation take over. Your thoughts, not grit, shape your perceptions and behavior.



### What I know for sure?

"When you don't know what to do, do nothing. Get quiet so you can hear that still, small voice--your inner GPS guiding you to true



Reflect on what you know for sure about...

- Your students
- Your team
- Yourself

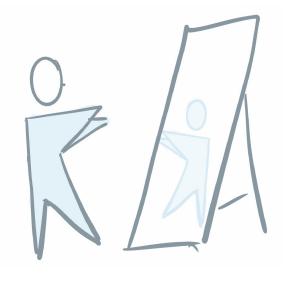


Cognitive restructuring is the therapeutic process of identifying and challenging negative and irrational thoughts that are often encountered during moments of adversity.



### **Steps to Processing**

Calm It	Deep breathing, meditation
Name It	Name the emotion(s) you are feeling
Say It	Say out loud your internal thought (reflect on your internal thought if you cannot say it outloud)
Shift it	Create an alternative thought focused on the facts not focused on the story we tell ourselves





Calm It	Deep breathing, meditation
Name It	Embarrassed and sad
Say It	My coworkers didn't like my work product and finally have exposed that not I'm not qualified to be here.
Shift it	Most of my work was great, I have a few things to change before we present to management.





Сс

## **Behaviors**



# Recognize the Struggle





### What you and your team might be feeling



Emotional exhaustion – this is common among caregivers and those in caring professions, especially when things are difficult and chronic. Caring too much for too long leads to exhaustion.



Depersonalization – when people become detached from others, and can not access empathy, compassion, or caring.



Decreased sense of accomplishment – that feeling that no matter what you do, you are not doing it well, and if you are, it won't make a difference anyway.



# What is resonating?



Tactic	How it Helps	How to Facilitate
Sweat	The most efficient and reliable way to complete the cycle is to engage in some challenging physical activity. Getting your heart rate up and letting it return to normal is the clearest way to communicate to your brain that the danger has passed.	Organize an online exercise class. You can find free workouts to do from home with no equipment on YouTube.



Tactic	How it Helps	How to Facilitate
Breathe	Deep, slow breaths will calm your brain down, and counting down while you breathe will focus your attention on your breath, and take it away from whatever anxiety loop it was in while your brain thought you were in acute danger.	Incorporate a minute for deep breathing at the start and end of a regular meeting, or organize a group meditation session online.



Tactic	How it Helps	How to Facilitate
Laugh	An authentic belly laugh really is cathartic. It is a physical response that releases tension and cues to your brain that all is well.	Use apps like Quiplash or House Party to open or close a meeting, or share (clean, appropriate for work) jokes and memes. Even if you don't hit the belly laugh nerve for all of your team, you will at least get to a positive social interaction.



Tactic	How it Helps	How to Facilitate
Create	Sing, dance, draw, paint, write, cook, bake, crochet – any creative expression that appeals to you. Jump in and flow with it. Creating allows you to process emotions more indirectly, but you are still processing, and that processing is what will return your brain to a calmer, more productive, less reactive state.	Consider incorporating sketchnotes into a meeting, leading your team in practicing how to represent ideas visually. Ask about creative hobbies and incorporate some time to share and discuss them. Or, just be sure that your team understands that creating is a healthy and beneficial way to restore emotional equilibrium.



# Recognize the Struggle





"Psychological safety is a belief that one will not be punished or humiliated for speaking up with ideas, questions, concerns, or mistakes."

-Amy Edmondson



### In a low trust environment

No one wants to look... And they avoid this by... **IGNORANT** Not asking questions **INCOMPETENT** Not admitting weakness or mistakes **INTRUSIVE** Not offering ideas **NEGATIVE** Not challenging the status quo



### 5 Keys to a Successful Team

1

### **Psychological Safety**

Team members feel safe to take risks and be vulnerable in front of each other

2

#### Dependability

Team members get things done on time and meet Google's high bar for excellence.

3

### Structure & Clarity

Team members have clear roles, plans, and goals.

4

#### Meaning

Work is personally important to team members

5

#### **Impact**

Team members think their work matters and creates change.



- Strong culture starts with a foundation of psychological safety
- Can we take risks on this team without feeling insecure or embarrassed?
- Think about the last time you were working with colleagues. Did you...
  - Feel like you could ask what the goal of a project was without sounding like you're the only one out of the loop?
  - Opt for continuing without clarifying to avoid being perceived as unaware?



Start each meeting or class with a check-in question to build space to share, vent, and practice equal talk time

Start and end with a

check-in + check-out

How are you?



End with puppy, kitty, baby time



Channel people's passions outside of school into service for the team

Kids of EE time or virtual HappEE Hour



Model trying new things, admitting mistakes, and sharing learnings

Model vulnerability and failings that are "safe enough to try"



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### **Check Out**

# Type your response in the chat: What is one take away you had from today's webinar?



### Thank You!

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